

Financial Statement

2020-21

Reliance General Insurance Company Limited

Pathak H. D. & Associates LLP
Chartered Accountants
814-815, Tulsiani Chambers
212, Nariman Point
Mumbai 400021

Uttam Abuwala Ghosh & Associates
Chartered Accountants
702, Amba Sadan, Plot No.325,
Linking Road, Khar (W),
Mumbai-400052

Independent Auditors' Report

To the Members of Reliance General Insurance Company Limited on the Financial Statements for the year ended March 31, 2021

Qualified Opinion

1. We have jointly audited the financial statements of Reliance General Insurance Company Limited ("the Company"), which comprise the Balance Sheet as at March 31, 2021, and the related Revenue Accounts of the Fire, Marine & Miscellaneous Businesses (also called the "Policyholders' Accounts" or the "Technical Accounts"), the Profit and Loss Account (also called the "Shareholders' Account" or "Non-Technical Account") and Receipts and Payments Account for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information.
2. In our opinion and to the best of our information and according to the explanations given to us, the aforesaid financial statements are prepared in accordance with the requirements of the Insurance Act, 1938 (the "Insurance Act"), Insurance Regulatory and Development Act, 1999 (the "IRDA Act"), Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations, 2002 (the "Regulations") and the Companies Act 2013 ("the Act"), to the extent applicable and in the manner so required, and except for the indeterminate effects of the matter given in the Basis for Qualified Opinion Section below, give a true and fair view in conformity with the accounting principles generally accepted in India, as applicable to insurance companies:
 - (a) in the case of the Balance Sheet, of the state of affairs of the Company as at March 31, 2021;
 - (b) in the case of the Revenue Accounts, of the operating profit/(loss) for the year ended on that date;
 - (c) in the case of the Profit and Loss Account, of the profit for the year ended on that date; and
 - (d) in the case of the Receipts and Payments Account, of the receipts and payments for the year ended on that date.

Basis for Qualified opinion

3. We draw your attention to Schedules 8 and 8A and Refer Note 27 (ii) of Schedule 17 of the financial statements regarding the Company's investments in Non-convertible debentures' (NCD) of Rs.1,299,412 thousand in Reliance Capital Limited (RCL) as at March 31, 2021. The investment is being valued at amortised cost as prescribed by the IRDA Regulations and valuation policy approved by the Board of Directors. The Company is carrying provision of 30% against total investment in RCL amounting to Rs.389,823 thousand. As Credit ratings of the investment is standing at D and the investee Company has defaulted in repayment of interest and principal on due dates, the impact, if any, on the potential diminution in the value of the investment is presently not ascertainable.
4. We conducted our audit in accordance with the Standards on Auditing (the "SAs") specified under section 143(10) of the Act. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India together with the ethical requirements that are relevant to our audit of the financial statements under the Insurance Act, the IRDA Act, the Regulations, the Act and the Rules there under, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

Key Audit Matters

5. Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current year. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters. In addition to the matter described in the Basis for Qualified Opinion section, we have determined the matters described below to be the key audit matters to be communicated in our report.

Key Audit Matter	How our audit addressed the key audit matter
<p>Appropriateness of Revenue Recognition in relation to Crop Insurance Premium</p> <p>(Refer note no. 4(a) of Schedule 16 to the financial statements)</p> <p>The Company has earned net premium of Rs.5,603,272 thousand relating to crop insurance for the year ended March 31, 2021, which is a significant component of Company's premium income.</p> <p>As an empaneled insurance company for implementing the Government Scheme for crop insurance, the Company recognizes revenue which includes the share of the Central Government and State Government respectively, based on the acceptance of the farmers proposals received from the Nodal Banks of the respective areas.</p> <p>Appropriateness of revenue recognition relating to crop insurance premium has been determined to be a key audit matter as this is dependent on whether the criteria for acceptance of the proposals received by the Company (type of crop covered, area etc.), are as per the bid awarded to the Company by the State during the empanelment process.</p>	<p>Our procedures included the following:</p> <ul style="list-style-type: none"> • Understanding, evaluating and testing the design and operating effectiveness of the process and key controls around revenue recognition for crop insurance premium. • Performing tests of details, on a sample basis, to assess whether the criteria for acceptance of proposals in accordance with the bid have been evaluated by the Company prior to recognition of revenue; • Verifying the books and records (for instance inter office communications from teams performing the activities in relation to underwriting) to check the completeness of revenue recognised. • Testing sample of manual accounting journals relating to revenue to identify unusual or irregular items, if any. • Agreeing the above journals tested to corroborative evidence such as declaration from the farmers. • Evaluating adequacy of disclosures in the financial statements
<p>Assessment of contingencies relating to certain matters pertaining to service tax</p> <p>(Refer note 1 on Schedule 17 to the financial statement)</p> <p>The Company has received various demands and show cause notices, mostly industry specific, from the tax authorities department in respect of matters such as service tax applicability on reinsurance commission and wrong availment of CENVAT Credit.</p> <p>The management, with the help of its tax expert as needed, have made judgments relating to the likelihood of an obligation arising and whether there is a need to recognize a provision or disclose a contingent liability.</p> <p>We therefore focused on this area as a result of uncertainty and potential material impact.</p>	<p>Our procedures included the following:</p> <ul style="list-style-type: none"> • Understood Management's process and control for determining tax litigations and its appropriate accounting and disclosure. • testing key controls surrounding litigation, regulatory and tax procedures; • Involved tax experts to gain an understanding of the current status of the tax cases and monitored changes in disputes to establish that the tax provisions have been appropriately adjusted to reflect the latest external developments; • Where relevant, read the external legal opinions obtained by management; • Discussed pending matters with the Company's legal counsel and management's tax experts;

	<ul style="list-style-type: none"> Assessed management's conclusions through understanding precedents set in similar cases and corroborating it by involving tax experts; Assessed the adequacy of presentation and disclosure in the financial statements.
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Other Matters

- The actuarial valuation of liabilities in respect of Claims Incurred But Not Reported (IBNR), Claims Incurred But Not Enough Reported (IBNER), Premium Deficiency Reserve (PDR) & Unexpired Risk Reserve (URR) is the responsibility of the Company's Appointed Actuary. The actuarial valuation of these liabilities as at March 31, 2021, has been duly certified by the Appointed Actuary. The Appointed Actuary has also certified that in their opinion, the assumptions for such valuation are in accordance with the guidelines and norms issued by IRDAI and the Institute of Actuaries of India in concurrence with the Authority. We have relied upon the Company's Appointed Actuary's certificate in this regard for forming our opinion on the financial statements of the Company.
- In accordance with the requirements of SA 299 (Revised), Joint Audit of Financial Statements [SA 299 (Revised)], we have communicated to the Audit Committee, vide our letter dated June 25, 2020, our joint responsibilities and the allocation of work between us for the statutory audit of the Company. As per the requirements of the SA 299 (Revised), each joint auditor shall be responsible only for the work allocated to each joint auditor and in line with paragraph 18 of the aforesaid Standard, each auditor has relied on the conclusions reached on areas covered by each of them respectively, except for areas covered jointly and matter described in the Basis for Qualified Opinion for Company's investment in Reliance Capital Limited and Reliance Home Finance Limited.

Our opinion is not modified in respect of the above matters.

Other Information

- The Company's Board of Directors is responsible for the other information. The other information comprises the information included in the 'the Management Report' and "Director's report", but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information; we are required to report that fact.

Responsibilities of management for the financial statements

- The Company's Board of Directors is responsible for the matters stated in section 134(5) of the Act, with respect to the preparation of these standalone financial statements that give a true and fair view of the financial position, financial performance, and receipts and payments of the Company in accordance with the requirements of the Insurance Act, as amended by Insurance Laws (Amendment) Act, 2015, read with the IRDA Act, the Regulations, order/ directions issued by the IRDAI in this regard and in accordance with the accounting principles generally accepted in India including the Accounting Standards specified under section 133 of the Act to the extent applicable and in the manner so required. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding of the assets of the Company and for preventing and detecting frauds and other irregularities; selection and application of appropriate implementation and maintenance of accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of

adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the financial statement that give a true and fair view and are free from material misstatement, whether due to fraud or error.

10. In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so. Those Board of Directors are also responsible for overseeing the Company's financial reporting process.

Auditor's responsibilities for the audit of the financial statements

11. Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.
12. As part of an audit in accordance with the SAs [including the requirements of SA 299 (Revised)], we exercise professional judgment and maintain professional scepticism throughout the audit. We also:
 - Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
 - Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances;
 - Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management;
 - Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern;
 - Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
13. We communicate with those charged with governance regarding, among other matters, the planned scope, allocation of work and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.
14. We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

15. From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on other legal and regulatory requirements

16. As required by the Regulations, we have issued a separate certificate dated May 6, 2021, certifying the matters specified in paragraphs 3 and 4 of Schedule C to the Regulations.

17. Further, to our comments in the Certificate referred to above, as required under the Regulations, read with Section 143 (3) of the Act, we report that:

- a) We have sought and except for the matter described in the Basis for Qualified Opinion section above, obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;
- b) In our opinion and to the best of our information and according to the explanations given to us proper books of account as required by law have been kept by the Company so far as it appears from our examination of those books;
- c) As the Company's financial accounting system is centralized at Head Office, no returns for the purposes of our audit are prepared at the branches and other offices of the Company;
- d) The Balance Sheet, the Revenue Account, the Profit and Loss Account, and the Receipts and Payments Account dealt with by this Report are in agreement with the books of account;
- e) In our opinion and to the best of our information and according to the explanations given to us, except for the matter described in the Basis for Qualified Opinion Section above, investments have been valued in accordance with the provisions of the Insurance Act and the Regulations and/or orders/directions issued by the IRDAI in this behalf;
- f) In our opinion and to the best of our information and according to the explanations given to us, except for the matter described in the Basis for Qualified Opinion Section above the accounting policies selected by the Company are appropriate and are in compliance with the Accounting Standards referred to in Section 133 of Act, to the extent they are not inconsistent with the accounting principles prescribed in the Regulations and orders/directions issued by the IRDAI in this behalf;
- g) In our opinion and to the best of our information and according to the explanations given to us, except for the matter described in the Basis for Qualified Opinion Section above the Balance Sheet, the Revenue Account, the Profit and Loss Account and the Receipts and Payments Account dealt with by this report comply with the Accounting Standards referred to in Section 133 of the Act, to the extent they are not inconsistent with the accounting principles prescribed in the s Regulations and orders/directions issued by IRDAI in this regard;
- h) On the basis of the written representations received from the directors as on March 31, 2021, taken on record by the Board of Directors, none of the directors is disqualified as on March 31, 2021, from being appointed as a director in terms of Section 164 (2) of the Act;
- i) The qualification relating to the maintenance of accounts and other matters connected therewith are as stated in the Basis for Qualified Opinion Section above.
- j) With respect to the adequacy of the internal financial controls with reference to financial statements of the Company and the operating effectiveness of such controls, refer to our separate Report in "Annexure A"; and

- k) With respect to the other matters to be included in the Auditor's Report in accordance with Rule 11 of the Companies (Audit and Auditors) Rules, 2014, in our opinion and to the best of our information and according to the explanations given to us:
- i. The Company has disclosed the impact of pending litigations on its financial position in its financial statements – Refer Note 1 on Schedule 17 to the financial statements;
 - ii. The Company does not have any long term contracts including derivative contracts wherein the Company is required to make provision towards any foreseeable losses;
 - iii. There were no amounts which were required to be transferred to the Investor Education and Protection Fund by the Company;
 - iv. With respect to the other matters to be included in the Auditor's report, in terms of the requirements of Section 197(16) of the Act, we report that managerial remuneration payable to the Company's Directors is governed by the provisions of Section 34A of the Insurance Act, 1938 and requires approval of IRDAI. Accordingly, the managerial remuneration limits specified under Section 197 of the Act do not apply.

For Pathak H. D. & Associates LLP
Firm Registration No. 107783W/W100593
Chartered Accountants

Vishal
Dhiren
Shah

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Vishal Dhiren Shah
Date: 2021.05.07
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Vishal D. Shah
Partner
Membership No. 119303
UDIN: 21119303AAAAJQ8271

Date: May 7, 2021
Place: Mumbai

For Uttam Abuwala Ghosh & Associates
Firm Registration No. 111184W
Chartered Accountants

AJAYSINGH
CHAUHAN

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Date: 2021.05.07
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Ajay Singh Chauhan
Partner
Membership No. 137918
UDIN: 21137918AAAABD1067

Date: May 7, 2021
Place: Mumbai

ANNEXURE I
RELIANCE GENERAL INSURANCE COMPANY LIMITED
CIN: U66603MH2000PLC128300

Statement on Impact of Audit Qualifications (for audit report with modified opinion) submitted along-with Annual Audited Financial Results

Statement on Impact of Audit Qualifications for the Financial Year ended March 31, 2021 [See Regulation 33 / 52 of the SEBI (LODR) (Amendment) Regulations, 2016]				
I	Sr.	Particulars	Audited Figures(Rs in Lakhs) as reported before adjusting for qualifications)	Audited Figures(Rs in Lakhs)(audited figure after adjusting for qualifications)
	1	Turnover / Total income	5,04,280	5,04,280
	2	Total Expenditure including exceptional items	4,83,468	4,83,468
	3	Net Profit / (Loss) after tax	20,812	20,812
	4	Earnings Per Share (Rs.)	8.27	8.27
	5	Total Assets	15,47,114	15,47,114
	6	Total Liabilities	13,41,685	13,41,685
	7	Net worth	2,05,429	2,05,429
II Audit Qualification (each audit qualification separately):				
a.	Details of Audit Qualification: The Company has investments in Non-convertible debentures' (NCD) of Rs. 12,994 Lakh in Reliance Capital Limited (RCL) as at March 31, 2021. These investments are being valued at amortised cost as prescribed by the IRDAI Regulations and valuation policy approved by the Board of Directors. The Company is carrying provision of 30% against total investment in RCL amounting to Rs.3,898 Lakh. As Credit ratings of these investments are standing at D and the investee Company has defaulted in repayment of interest and principal on due dates, the impact, if any, on the potential diminution in the value of these investments is presently not ascertainable.			
b.	Type of Audit Qualification :		Qualified Opinion	
c.	Frequency of Qualification		Third Time	
d.	For Audit Qualification(s) where the impact is quantified by the auditor, Management's Views:		Not Applicable	
e.	For Audit Qualification(s) where the impact is not quantified by the auditor:			
	(i) Management's estimation on the impact of audit qualification		No Impact	
	The Company has investments of Rs 12,994 Lakh in Non-Convertible Debentures (NCD's) of Reliance Capital Limited (RCL), which have been classified as doubtful assets on and from 17th January 2021 based on Prudential Norms for Income Recognition, Asset Classification and Provisioning issued under Insurance Regulatory & Development Authority of India's (IRDAI's) master circular on Preparation of Financial Statements. The management have estimated the realisable value of the NCD's considering all the available current information with regard to RCL's asset monetisation and disinvestment plans, and formulated its own realistic assessment of the realisable value of RCL's key assets/investments based on appropriate valuation benchmarks. Based on such assessment, the company has, as a matter of prudence and abundant caution, created provision of 30% of total investments in RCL amounting to Rs 3,898 Lakh and the management is confident of realisability of balance amount.			
	(ii) If management is unable to estimate the impact, reasons for the same:		Not Applicable	
	(iii) Auditors' Comments on (i) or (ii) above		Refer section II(a) above	

III Signatories:

Rakesh Jain

Rakesh Jain
(Executive Director & Chief Executive Officer)

Hemant Kumar Jain

Hemant Jain
(Chief Financial Officer)

RAJENDRA PRABHAKAR CHITALE

Rajendra Chitale
Chairman of Audit Committee

Statutory Auditors

For Pathak H D & Associates LLP

Chartered Accountants (FRN. 107783W / W100593)

Vishal Dhiren Shah

Vishal D.Shah
Partner, Membership No. 119303
UDIN: 21119303AAAAJG2997

Place:Mumbai
Date: 07th May ,2021

For Uttam Abuwala Ghosh & Associates

Chartered Accountants (FRN. 111184W)

AJAYSINGH CHAUHAN

Ajaysingh Chauhan
Partner, Membership No. 137918
UDIN: 21137918AAAAAB6844

Place:Mumbai
Date: 07th May ,2021

Annexure A to Independent Auditors' Report

Referred to in paragraph 18 (j) of the Independent Auditors' Report of even date to the members of Reliance General Insurance Company Limited on the financial statements for the year ended March 31, 2021

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Report on the Internal Financial Controls with reference to financial statements under Clause (i) of Sub-section 3 of Section 143 of the Act

1. We have audited the internal financial controls with reference to financial statements of Reliance General Insurance Company Limited ("the Company") as of March 31, 2021 in conjunction with our audit of the financial statements of the Company for the year ended on that date.

Management's Responsibility for Internal Financial Controls

2. The Company's management is responsible for establishing and maintaining internal financial controls based on the internal financial controls with reference to financial statements criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting issued by the Institute of Chartered Accountants of India (ICAI). These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of its business, including adherence to company's policies, the safeguarding of its assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Act.

Auditors' Responsibility

3. Our responsibility is to express an opinion on the Company's internal financial controls with reference to financial statements based on our audit. We conducted our audit in accordance with the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting (the "Guidance Note") and the Standards on Auditing deemed to be prescribed under section 143(10) of the Act to the extent applicable to an audit of internal financial controls, both applicable to an audit of internal financial controls and both issued by the ICAI. Those Standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls with reference to financial statements was established and maintained and if such controls operated effectively in all material respects.
4. Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls system with reference to financial statements and their operating effectiveness. Our audit of internal financial controls with reference to financial statements included obtaining an understanding of internal financial controls with reference to financial statements, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error.
5. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified audit opinion on the Company's internal financial controls system with reference to financial statements.

Annexure A to Independent Auditors' Report

Referred to in paragraph 18 (j) of the Independent Auditors' Report of even date to the members of Reliance General Insurance Company Limited on the financial statements for the year ended March 31, 2021

Page 2 of 3

Meaning of Internal Financial Controls with reference to financial statements

6. A company's internal financial controls with reference to financial statements is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal financial controls with reference to financial statements includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Inherent Limitations of Internal Financial Controls with reference to financial statements

7. Because of the inherent limitations of internal financial controls with reference to financial statements, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may occur and not be detected. Also, projections of any evaluation of the internal financial controls with reference to financial statements to future periods are subject to the risk that the internal financial control controls with reference to financial statements may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

Basis for Qualified Opinion

8. According to the information and explanations given to us and based on our audit, the following material weakness has been identified as of March 31, 2021:

The company's operation of financial controls over valuation of investment and assessment of impairment provision thereof of the certain investee companies. These investments were being valued at amortized cost as prescribed by the IRDA Regulations and valuation policy approved by the Board of Directors. (Refer the Basis of Qualified opinion paragraph in our main audit report)

9. A material weakness is a deficiency or a combination of deficiencies, in internal control with reference to financial statements, such that there is a reasonable possibility that a material misstatement of the company's annual or interim financial statements will not be prevented or detected in a timely basis.

Qualified Opinion

10. In our opinion, the Company has, in all material respects, an adequate internal financial controls system with reference to financial statements as of March 31, 2021 based on the internal financial controls with reference to financial statements criteria established by the Company considering the essential components of internal controls stated in the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting issued by the Institute of Chartered Accountants of India and, except for the possible effects of the material weakness described in the Basis for Qualified Opinion

Annexure A to Independent Auditors' Report

Referred to in paragraph 18 (j) of the Independent Auditors' Report of even date to the members of Reliance General Insurance Company Limited on the financial statements for the year ended March 31, 2021

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paragraph above on the achievement of the objectives of the control criteria, the Company's internal financial controls with reference to financial statements were operating effectively as of March 31, 2021.

11. We have considered the material weakness identified and reported above in determining the nature, timing and extent of audit tests applied for our audit of financial statements of the Company for the year ended March 31, 2021, and the material weakness affects our opinion on the financial statements of the Company (refer the Basis of Qualified Opinion paragraph in our main audit report).

Other Matter

9. The actuarial valuation of liabilities in respect of Claims Incurred But Not Reported (IBNR), Claims Incurred But Not Enough Reported (IBNER), Premium Deficiency Reserve (PDR) & Unexpired Risk Reserve (URR) is the responsibility of the Company's Appointed Actuary. The actuarial valuation of these liabilities as at March 31, 2021, has been duly certified by the Appointed Actuary. The Appointed Actuary has also certified that in their opinion, the assumptions for such valuation are in accordance with the guidelines and norms issued by IRDAI and the Institute of Actuaries of India in concurrence with the Authority. We have relied upon the Company's Appointed Actuary's certificate in this regard for forming our opinion on the financial statements of the Company. (Refer Other Matter Paragraph of our main Audit Report) Accordingly, our opinion on the internal financial controls with reference to financial statements does not include reporting on the operating effectiveness of the management's internal controls over the valuation and accuracy of the aforesaid actuarial valuation.
10. In accordance with the requirements of SA 299 (Revised), Joint Audit of Financial Statements [SA 299 (Revised)], we have communicated to the Audit Committee, vide our letter dated September 26, 2019, our joint responsibilities and the allocation of work between us for the statutory audit of the Company. As per the requirements of the SA 299 (Revised), each joint auditor shall be responsible only for the work allocated to each joint auditor and in line with paragraph 18 of the aforesaid Standard, each auditor has relied on the conclusions reached on areas covered by each of them respectively, except for areas covered jointly and matter described in the Basis for Qualified Opinion for Company's investment in Infrastructure Leasing & Financial Services Limited, Reliance Home Finance Limited and Reliance Capital Limited. (Refer Other Matter Paragraph of our main Audit Report)

Our opinion is not modified in respect of the above matters.

For Pathak H. D. & Associates LLP

Firm Registration No. 107783W/W100593

Chartered Accountants

Vishal Dhiren
Shah

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Dhiren Shah
Date: 2021.05.07 23:57:59
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Vishal D. Shah

Partner

Membership No.119303

UDIN: 21119303AAAAJQ8271

Date: May 7, 2021

Place: Mumbai

For Uttam Abuwala Ghosh & Associates

Firm Registration No. 111184W

Chartered Accountants

AJAYSINGH
CHAUHAN

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CHAUHAN
Date: 2021.05.07 23:19:08 +05'30'

Ajay Singh Chauhan

Partner

Membership No. 137918

UDIN: 21137918AAAABD1067

Date: May 7, 2021

Place: Mumbai

Reliance General Insurance Company Limited

Registration No and Date of Registration with the IRDAI : Regn. No. 103 dated 23.10.2000

(Rs. In '000)

REVENUE ACCOUNT FOR THE YEAR ENDED 31ST MARCH, 2021			
Fire Insurance Business			
Particulars	Schedule	Current Year	Previous Year
Premium Earned (Net)	1	24,36,483	16,75,581
Profit / (Loss) on sale/redemption of Investments (Net)		61,572	46,795
Interest, Dividend & Rent – Gross		2,36,992	2,28,582
Terrorism/Nuclear Pool Income		54,782	55,122
Exchange Gain / (Loss)		(37)	-
TOTAL (A)		27,89,792	20,06,080
Claims Incurred (Net)	2	13,62,930	6,25,809
Commission	3	(1,82,974)	(6,09,529)
Operating Expenses related to Insurance Business	4	11,84,600	6,49,645
Reserve for Premium Deficiency		-	-
TOTAL (B)		23,64,556	6,65,925
Operating Profit/(Loss) from Fire Business (C) = (A) - (B)		4,25,236	13,40,155
Appropriations			
Transfer to Shareholders' Accounts		4,25,236	13,40,155
Transfer to Catastrophe Reserve		-	-
Transfer to Other Reserves		-	-
TOTAL (C)		4,25,236	13,40,155
Significant accounting policies and explanatory notes to accounts to the Audited Financial Statements	16 & 17		

The Schedules referred to above form an integral part of the Financial Statements.

As per our audit report of even date attached.

For and on behalf of the Board of Directors

For Uttam Abuwala Ghosh & Associates
Chartered Accountants (FRN. 111184W)

Ajaysingh Chauhan
Partner, Membership No. 137918

Dr. Thomas Mathew
Director (DIN: 05203948)
Place: Gurugram

Mr. Rahul Sarin
Director (DIN : 02275722)
Place: Gurugram

For Pathak H D & Associates LLP
Chartered Accountants (FRN. 107783W / W100593)

Vishal D.Shah
Partner, Membership No. 119303

Rakesh Jain
Executive Director & CEO
(DIN : 03645324)
Place: Mumbai

Hemant K. Jain
Chief Financial Officer

Mohan Khandekar
Company Secretary & Chief
Compliance Officer
(Membership No. A8515)

Place : Mumbai
Date : 07th May ,2021

Reliance General Insurance Company Limited

Registration No and Date of Registration with the IRDAI : Regn. No. 103 dated 23.10.2000

(Rs. In '000)

REVENUE ACCOUNT FOR THE YEAR ENDED 31ST MARCH, 2021			
Marine Insurance Business			
Particulars	Schedule	Current Year	Previous Year
Premium Earned (Net)	1	1,08,235	64,008
Profit / (Loss) on sale/redemption of Investments (Net)		6,064	4,031
Interest, Dividend & Rent – Gross		23,340	19,689
Terrorism/Nuclear Pool Income		-	-
Exchange Gain / (Loss)		12	-
TOTAL (A)		1,37,651	87,728
Claims Incurred (Net)	2	1,44,284	70,034
Commission	3	(14,832)	(31,101)
Operating Expenses related to Insurance Business	4	52,365	34,045
Reserve for Premium Deficiency		-	-
TOTAL (B)		1,81,817	72,978
Operating Profit/(Loss) from Marine Business (C) = (A) - (B)		(44,166)	14,750
Appropriations			
Transfer to Shareholders' Accounts		(44,166)	14,750
Transfer to Catastrophe Reserve		-	-
Transfer to Other Reserves		-	-
TOTAL (C)		(44,166)	14,750
Significant accounting policies and explanatory notes to accounts to the Audited Financial Statements			
16 & 17			

The Schedules referred to above form an integral part of the Financial Statements.

As per our audit report of even date attached.

For and on behalf of the Board of Directors

For Uttam Abuwala Ghosh & Associates

Chartered Accountants (FRN. 111184W)

Ajaysingh Chauhan

Partner, Membership No. 137918

Dr. Thomas Mathew

Director (DIN: 05203948)

Place: Gurugram

Mr. Rahul Sarin

Director (DIN : 02275722)

Place: Gurugram

For Pathak H D & Associates LLP

Chartered Accountants (FRN. 107783W / W100593)

Vishal D.Shah

Partner, Membership No. 119303

Rakesh Jain

Executive Director & CEO

(DIN : 03645324)

Place: Mumbai

Hemant K. Jain

Chief Financial Officer

Mohan Khandekar

Company Secretary & Chief

Compliance Officer

(Membership No. A8515)

Place : Mumbai

Date : 07th May ,2021

Reliance General Insurance Company Limited

Registration No and Date of Registration with the IRDAI : Regn. No. 103 dated 23.10.2000

(Rs. In '000)

REVENUE ACCOUNT FOR THE YEAR ENDED 31ST MARCH, 2021			
Miscellaneous Insurance Business			
Particulars	Schedule	Current Year	Previous Year
Premium Earned (Net)	1	3,40,66,413	3,90,46,513
Profit / (Loss) on sale/redemption of Investments (Net)		17,54,934	13,03,922
Interest, Dividend & Rent – Gross		67,54,747	63,69,364
Terrorism/Nuclear Pool Income		12,891	10,794
Contribution from Shareholders Funds towards Excess EOM (Refer note no.45 of Schedule 17)		25,85,848	14,41,402
Exchange Gain / (Loss)		(237)	2,679
Misc Income		8,131	5,107
TOTAL (A)		4,51,82,727	4,81,79,781
Claims Incurred (Net)	2	2,76,27,041	3,34,23,387
Commission	3	(16,03,541)	(15,63,747)
Operating Expenses related to Insurance Business	4	1,45,83,804	1,33,55,562
Reserve for Premium Deficiency		-	-
TOTAL (B)		4,06,07,304	4,52,15,202
Operating Profit/(Loss) from Miscellaneous Business (C) = (A) - (B)		45,75,423	29,64,579
Appropriations			
Transfer to Shareholders' Accounts		45,75,423	29,64,579
Transfer to Catastrophe Reserve		-	-
Transfer to Other Reserves		-	-
TOTAL (C)		45,75,423	29,64,579
Significant accounting policies and explanatory notes to accounts to the Audited Financial Statements		16 & 17	

The Schedules referred to above form an integral part of the Financial Statements.

As per our audit report of even date attached.

For and on behalf of the Board of Directors

For Uttam Abuwala Ghosh & Associates
Chartered Accountants (FRN. 111184W)

Ajaysingh Chauhan
Partner, Membership No. 137918

Dr. Thomas Mathew
Director (DIN: 05203948)
Place: Gurugram

Mr. Rahul Sarin
Director (DIN : 02275722)
Place: Gurugram

For Pathak H D & Associates LLP
Chartered Accountants (FRN. 107783W / W100593)

Vishal D.Shah
Partner, Membership No. 119303

Rakesh Jain
Executive Director & CEO
(DIN : 03645324)
Place: Mumbai

Hemant K. Jain
Chief Financial Officer

Mohan Khandekar
Company Secretary & Chief
Compliance Officer
(Membership No. A8515)

Place : Mumbai
Date : 07th May ,2021

PROFIT AND LOSS ACCOUNT FOR YEAR ENDED 31ST MARCH, 2021			
Particulars	Current Year	Previous Year	
Operating Profit / (Loss)			
a. Fire Insurance	4,25,236	13,40,155	
b. Marine Insurance	(44,166)	14,750	
c. Miscellaneous Insurance	45,75,423	29,64,579	
	49,56,493		43,19,484
Income from Investments			
Interest, Dividend & Rent – Gross	14,45,968	10,30,534	
Profit on sale/redemption of investments	4,21,997	2,23,953	
Less: Loss on sale/redemption of investment	(46,324)	(12,984)	
	18,21,641		12,41,503
Other Income			
Profit/(Loss) on sale/discard of assets	(3,415)	1,001	
Miscellaneous Income	12,482	1,541	
Reversal of Equity impairment	3,01,672	-	
Excess Provision/bad debts Written Back	1,85,472	27,584	
	4,96,211		30,126
TOTAL (A)	72,74,345		55,91,113
Provisions (Other than Taxation)			
(a) For diminution in the value of investment	2,59,883	2,12,315	
(b) For doubtful debts	2,28,823	2,57,281	
	4,88,706		4,69,596
Other Expenses			
Expenses other than those related to Insurance Business:			
- Employee's remuneration and welfare benefits	29,866	32,603	
- Managerial remuneration	63,200	51,200	
- Amortisation of Debenture Expenses	2,915	2,923	
- Interest on Statutory Liability	13,996	13,824	
- Contribution to policyholders Funds towards Excess EOM (Refer note no.45 of Schedule 17)	25,85,848	14,41,402	
- Impairment on Equity Investments	-	3,19,752	
- Miscellaneous Expenses	-	3,978	18,65,682
Finance Cost	3,546		13,863
Interest on Non Convertible Debenture (Refer note no.19 of Schedule 17)	2,09,082		2,09,517
Bad debt w/off (Net of Provisions)	5,97,322		12,363
Corporate Social Responsibility Expense (Refer note no.44 of Schedule 17)	53,368		25,566
Penalty (Refer note no.32 of Schedule 17)	1,057		698
Exchange Gain / (loss)	-		-
TOTAL (B)	40,48,906		25,97,285
Profit / (Loss) Before Tax	32,25,439		29,93,828
Provision for Taxation			
Current Tax	4,46,825		5,01,585
Short Provision for earlier year	1,49,810		52,313
Deferred Tax	-		-
MAT Credit (Refer note no.20 of Schedule 17)	5,47,620		(1,53,686)
Net Profit / (Loss) After Tax	20,81,184		25,93,616
Appropriations:			
(a) Interim dividends paid during the period	-	-	
(b) Final dividend	-	1,25,775	
(c) Dividend Distribution Tax	-	25,853	
(d) Debenture Redemption Reserve (Refer note no.19 of Schedule 17)	-	15,972	1,67,600
Profit / (Loss) After appropriations	20,81,184		24,26,016
Balance of Profit / (Loss) brought forward from last year	80,71,547		56,45,531
Balance carried forward to Balance Sheet	1,01,52,731		80,71,547
Basic Earning Per Share (Refer note no. 40 of Schedule 17)	8.27		10.31
Diluted Earning Per Share (Refer note no. 40 of Schedule 17)	8.22		10.27
Significant accounting policies and explanatory notes to accounts to the Audited Financial Statements ,refer schedule 16 & 17			

The Schedules referred to above form an integral part of the Financial Statements.

As per our audit report of even date attached.

For and on behalf of the Board of Directors

For Uttam Abuwala Ghosh & Associates

Chartered Accountants (FRN. 111184W)

Ajaysingh Chauhan
Partner, Membership No. 137918

Dr. Thomas Mathew
Director (DIN: 05203948)
Place: Gurugram

Mr. Rahul Sarin
Director (DIN : 02275722)
Place: Gurugram

For Pathak H D & Associates LLP
Chartered Accountants (FRN. 107783W / W100593)

Vishal D.Shah
Partner, Membership No. 119303

Rakesh Jain
Executive Director & CEO
(DIN : 03645324)
Place: Mumbai

Hemant K. Jain
Chief Financial Officer

Mohan Khandekar
Company Secretary & Chief
Compliance Officer
(Membership No. A8515)

Reliance General Insurance Company Limited

Registration No and Date of Registration with the IRDAI : Regn. No. 103 dated 23.10.2000

(Rs. In '000)

BALANCE SHEET AS AT 31ST MARCH, 2021

Particulars	Schedule	As at 31st March,2021		As at 31st March,2020	
Sources of funds					
Share Capital	5&5A		25,15,499		25,15,499
Reserves and Surplus	6		1,80,27,420		1,59,46,236
Fair Value Change Account- Shareholder			7,490		(1,32,739)
Fair Value Change Account- Policyholder			36,335		(8,52,392)
Borrowings	7		23,00,000		23,00,000
Total			2,28,86,744		1,97,76,604
Application of funds					
Investments Shareholder	8		2,22,73,614		1,45,81,294
Investments Policyholder	8A		10,80,59,889		9,36,34,685
Loans	9		-		-
Fixed Assets	10		4,85,787		4,11,938
Deferred Tax Assets (Refer note no.10 of Schedule 17)			3,72,735		3,72,735
Current Assets					
Cash and Bank Balances	11	19,95,451		9,20,659	
Advances and Other Assets	12	2,15,67,741		1,79,43,467	
Sub-Total (A)		2,35,63,192		1,88,64,126	
Current Liabilities	13	11,24,87,973		9,40,61,085	
Provisions	14	1,93,80,500		1,40,27,089	
Sub-Total (B)		13,18,68,473		10,80,88,174	
Net Current Assets (C) = (A) - (B)			(10,83,05,281)		(8,92,24,048)
Miscellaneous Expenditure (to the extent not written off or adjusted)	15		-		-
Debit Balance in Profit & Loss Account			-		-
Total			2,28,86,744		1,97,76,604

Significant accounting policies and notes to accounts to the Financial Statements, refer schedule 16 & 17

The Schedules referred to above form an integral part of the Financial Statements.

As per our audit report of even date attached.

For and on behalf of the Board of Directors

For Uttam Abuwala Ghosh & Associates

Chartered Accountants (FRN. 111184W)

Ajaysingh Chauhan
Partner, Membership No. 137918

Dr. Thomas Mathew
Director (DIN: 05203948)
Place: Gurugram

Mr. Rahul Sarin
Director (DIN : 02275722)
Place: Gurugram

For Pathak H D & Associates LLP
Chartered Accountants (FRN. 107783W / W100593)

Vishal D.Shah
Partner, Membership No. 119303

Rakesh Jain
Executive Director & CEO
(DIN : 03645324)
Place: Mumbai

Hemant K. Jain
Chief Financial Officer

Mohan Khandekar
Company Secretary & Chief
Compliance Officer
(Membership No. A8515)

Place : Mumbai
Date : 07th May ,2021

Reliance General Insurance Company Limited

Registration No. and Date of Registration with the IRDAI : Regn. No. 103 dated 23.10.2000

RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31ST MARCH ,2021

(Rs. In '000)

Particulars	Current Year		Previous Year	
Cash flows from operating activities :				
Direct Premiums received	7,93,01,348		7,36,68,443	
Payment to re-insurers, net of commissions and claims	(1,22,55,819)		(57,85,228)	
Payment to co-insurers, net of claims recovery	(3,12,291)		(64,328)	
Direct Claims Paid	(4,02,80,683)		(3,78,38,368)	
Direct Commission / Brokerage Payments	(42,21,594)		(38,94,262)	
Payment of other operating expenses	(1,41,92,580)		(1,37,36,176)	
Preliminary and pre-operating expenses	-		-	
Deposits, Advances, and Staff loans	5,16,205		(35,13,382)	
GST/Service Tax (Net)	10,65,884		(16,61,005)	
Income tax paid (Net)	(7,40,556)		(6,08,368)	
Misc Receipts/payments	37,509		36,586	
Cash flow before extraordinary items		89,17,423		66,03,912
Cash flow from extraordinary operations		-		-
Cash flow from operating activities		89,17,423		66,03,912
Cash flows from investing activities :				
Purchase of investments	(14,83,78,697)		(11,86,74,257)	
Sale of Investments (Including gain/ Loss)	13,15,27,000		10,65,84,983	
Purchase of fixed Assets	(3,35,887)		(2,55,527)	
Proceeds from sale of fixed assets	96,558		5,079	
Rent/ Interest/ Dividends received	86,10,855		71,02,896	
Investment in money market instruments and in liquid mutual funds (Net)	(23,16,110)		(19,33,907)	
Repayment received on Loan Given	-		-	
Expenses related to investments	(29,863)		(32,601)	
Cash flow from investing activities		(1,08,26,144)		(72,03,334)
Cash flows from financing activities :				
Proceeds from Issuance of Share Capital	-			
Share Application Money Received	-			
Proceeds from borrowings (net)	-			
Repayment of borrowings	-			
Borrowings issue expenses	-			
Interest/ Dividend Paid	(2,13,419)		(3,74,791)	
Cash flow from financing activities		(2,13,419)		(3,74,791)
Net increase in cash & cash equivalents		(21,22,140)		(9,74,213)
Cash and cash equivalents at the beginning of the period		15,387		9,89,600
Cash and cash equivalents at the end of the period including Bank Overdraft		(21,06,753)		15,387
Cash and cash Equivalent at the end of the period:				
Cash & Bank balance as per schedule		19,95,451		9,20,659
Less: Temporary book over draft as per schedule 13		41,02,204		9,05,272
Cash and Cash Equivalent at the end including Bank Overdraft		(21,06,753)		15,387

Significant accounting policies and notes to accounts to the Financial Statements, refer schedule 16 & 17

The Schedules referred to above form an integral part of the Financial Statements.

As per our audit report of even date attached.

For and on behalf of the Board of Directors

For Uttam Abuwala Ghosh & Associates
Chartered Accountants (FRN. 111184W)

Ajaysingh Chauhan
Partner, Membership No. 137918

Dr. Thomas Mathew
Director (DIN: 05203948)
Place: Gurugram

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Director (DIN : 02275722)
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Place: Mumbai

Hemant K. Jain
Chief Financial Officer

Mohan Khandekar
Company Secretary &
Chief Compliance Officer
(Membership No. A8515)

Place : Mumbai
Date : 07th May ,2021

Reliance General Insurance Company Limited

SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2021

Schedule- 1

Premium Earned (Net of Goods and Service Tax)

(Rs. In '000)

Particulars	Financial Year	Premium from direct business written	Premium on reinsurance accepted	Premium on reinsurance ceded	Net Premium (3+4-5)	Change in reserve for unexpired risks	Net Premium Earned (6+7)
1	2	3	4	5	6	7	8
Fire	Current Year	87,43,342	8,90,707	68,82,711	27,51,338	(3,14,855)	24,36,483
	Previous Year	69,74,778	4,45,877	60,03,638	14,17,017	2,58,564	16,75,581
Marine Cargo	Current Year	7,28,188	13,072	6,16,158	1,25,102	(23,284)	1,01,818
	Previous Year	8,89,755	-	8,24,782	64,973	(2,715)	62,258
Marine Hull	Current Year	1,17,834	-	1,20,549	(2,715)	9,132	6,417
	Previous Year	2,47,618	-	2,41,203	6,415	(4,665)	1,750
Marine Total	Current Year	8,46,022	13,072	7,36,707	1,22,387	(14,152)	1,08,235
	Previous Year	11,37,373	-	10,65,985	71,388	(7,380)	64,008
Motor OD	Current Year	1,31,45,267	-	31,74,688	99,70,579	(19,22,807)	80,47,772
	Previous Year	1,20,94,693	-	35,92,170	85,02,523	7,38,654	92,41,177
Motor TP	Current Year	2,25,90,698	-	75,12,707	1,50,77,991	(27,99,756)	1,22,78,235
	Previous Year	1,89,97,585	-	66,08,495	1,23,89,090	1,351	1,23,90,441
Motor Total	Current Year	3,57,35,965	-	1,06,87,395	2,50,48,570	(47,22,563)	2,03,26,007
	Previous Year	3,10,92,278	-	1,02,00,665	2,08,91,613	7,40,005	2,16,31,618
Employer's Liability	Current Year	2,32,096	-	11,605	2,20,491	(26,639)	1,93,852
	Previous Year	1,77,008	-	8,850	1,68,158	(14,866)	1,53,292
Public Liability	Current Year	2,95,472	15,523	1,72,035	1,38,960	(3,325)	1,35,635
	Previous Year	2,87,123	13,574	1,29,635	1,71,062	(15,325)	1,55,737
Engineering	Current Year	14,00,873	30,056	10,91,291	3,39,638	5,478	3,45,116
	Previous Year	10,38,391	29,725	7,02,387	3,65,729	(23,080)	3,42,649
Aviation	Current Year	2,75,868	-	2,27,181	48,687	318	49,005
	Previous Year	1,86,032	-	1,75,236	10,796	(658)	10,138
Personal Accident	Current Year	5,35,467	-	1,55,525	3,79,942	(55,560)	3,24,382
	Previous Year	5,76,543	-	1,62,351	4,14,192	(83,280)	3,30,912
Health	Current Year	90,14,996	-	18,92,085	71,22,911	(3,24,032)	67,98,879
	Previous Year	1,47,94,234	-	31,98,987	1,15,95,247	5,58,021	1,21,53,268
Weather and Crop Insurance	Current Year	2,55,64,803	-	1,99,64,469	56,00,334	2,939	56,03,273
	Previous Year	1,78,00,883	-	1,39,73,670	38,27,213	37,652	38,64,865
Other Misc.	Current Year	4,57,896	1,877	1,65,710	2,94,063	(3,799)	2,90,264
	Previous Year	5,85,765	124	1,82,073	4,03,816	218	4,04,034
Misc Total	Current Year	7,35,13,436	47,456	3,43,67,296	3,91,93,596	(51,27,183)	3,40,66,413
	Previous Year	6,65,38,257	43,423	2,87,33,854	3,78,47,826	11,98,687	3,90,46,513
Total	Current Year	8,31,02,800	9,51,235	4,19,86,714	4,20,67,321	(54,56,190)	3,66,11,131
Total	Previous Year	7,46,50,408	4,89,300	3,58,03,477	3,93,36,231	14,49,871	4,07,86,102

Reliance General Insurance Company Limited

SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2021

Schedule- 2

Claims Incurred (Net)

(Rs. In '000)

Particulars	Financial Year	Claims Paid from direct business written	Claims Paid on reinsurance Accepted	Claims Recovered on reinsurance ceded	Net Claims Paid (3+4-5)	Out-standing Claims at the end of the Period	Out-standing Claims at the beginning of the Period	Net Claims Incurred (6+7-8)
1	2	3	4	5	6	7	8	9
Fire	Current Year	26,88,022	1,44,224	20,82,600	7,49,646	16,65,221	10,51,937	13,62,930
	Previous Year	20,49,858	1,37,018	16,71,530	5,15,346	10,51,937	9,41,474	6,25,809
Marine Cargo	Current Year	6,45,442	29,005	5,85,799	88,648	2,45,727	1,96,642	1,37,733
	Previous Year	9,45,014	-	8,70,318	74,696	1,96,642	2,02,354	68,984
Marine Hull	Current Year	17,731	-	17,029	702	8,863	3,014	6,551
	Previous Year	60,871	-	59,639	1,232	3,014	3,196	1,050
Marine Total	Current Year	6,63,173	29,005	6,02,828	89,350	2,54,590	1,99,656	1,44,284
	Previous Year	10,05,885	-	9,29,957	75,928	1,99,656	2,05,550	70,034
Motor OD	Current Year	62,39,599	-	15,62,701	46,76,898	20,23,249	17,19,335	49,80,812
	Previous Year	88,57,937	-	24,64,523	63,93,414	17,19,335	17,57,804	63,54,945
Motor TP	Current Year	46,88,635	-	10,01,795	36,86,840	5,18,14,072	4,48,53,116	1,06,47,796
	Previous Year	80,69,724	-	17,75,846	62,93,878	4,48,53,116	3,91,95,216	1,19,51,778
Motor Total	Current Year	1,09,28,234	-	25,64,496	83,63,738	5,38,37,321	4,65,72,451	1,56,28,608
	Previous Year	1,69,27,661	-	42,40,369	1,26,87,292	4,65,72,451	4,09,53,020	1,83,06,723
Employer's Liability	Current Year	58,811	-	3,021	55,790	3,31,274	2,55,707	1,31,357
	Previous Year	62,077	-	3,365	58,712	2,55,706	2,08,121	1,06,297
Public Liability	Current Year	24,053	-	1,286	22,767	1,91,032	2,22,340	(8,541)
	Previous Year	5,183	-	295	4,888	2,22,340	1,55,010	72,218
Engineering	Current Year	11,55,020	14,864	9,66,534	2,03,350	2,82,886	4,16,962	69,274
	Previous Year	3,12,128	27,008	1,90,108	1,49,028	4,16,962	3,24,591	2,41,399
Aviation	Current Year	1,95,166	-	1,95,127	39	41,895	8,918	33,016
	Previous Year	1,553	-	1,546	7	8,918	4,326	4,599
Personal Accident	Current Year	1,90,482	408	41,529	1,49,361	3,95,037	3,65,948	1,78,450
	Previous Year	2,69,257	8,060	70,154	2,07,163	3,65,948	3,45,153	2,27,958
Health	Current Year	93,78,195	-	20,38,128	73,40,067	31,70,742	39,96,089	65,14,720
	Previous Year	1,17,42,911	3,655	20,99,583	96,46,983	39,96,089	27,15,256	1,09,27,816
Weather and Crop Insurance	Current Year	1,48,19,167	-	1,11,28,380	36,90,787	48,28,622	35,24,092	49,95,317
	Previous Year	51,95,962	-	37,81,134	14,14,828	35,24,092	16,90,965	32,47,955
Other Misc.	Current Year	1,71,355	1	18,032	1,53,324	1,58,614	2,27,098	84,840
	Previous Year	2,67,706	1	42,414	2,25,293	2,27,100	1,63,971	2,88,422
Misc Total	Current Year	3,69,20,483	15,273	1,69,56,533	1,99,79,223	6,32,37,423	5,55,89,605	2,76,27,041
	Previous Year	3,47,84,438	38,724	1,04,28,968	2,43,94,194	5,55,89,606	4,65,60,413	3,34,23,387
Total	Current Year	4,02,71,678	1,88,502	1,96,41,961	2,08,18,219	6,51,57,234	5,68,41,198	2,91,34,255
Total	Previous Year	3,78,40,181	1,75,742	1,30,30,455	2,49,85,468	5,68,41,199	4,77,07,437	3,41,19,230

SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2021

Schedule- 3

Commission (Net)

(Rs. In '000)

Particulars	Financial period	Commission Paid	Commission paid on reinsurance accepted	Commission received from reinsurance ceded	Net commission (3+4-5)
1	2	3	4	5	6
Fire	Current Year	7,53,260	37,416	9,73,650	(1,82,974)
	Previous Year	5,56,011	21,550	11,87,090	(6,09,529)
Marine Cargo	Current Year	85,358	1,465	95,952	(9,129)
	Previous Year	1,04,688	-	1,38,740	(34,052)
Marine Hull	Current Year	953	-	6,656	(5,703)
	Previous Year	14,637	-	11,686	2,951
Marine Total	Current Year	86,311	1,465	1,02,608	(14,832)
	Previous Year	1,19,325	-	1,50,426	(31,101)
Motor OD	Current Year	24,10,695	-	6,71,124	17,39,571
	Previous Year	21,64,182	-	10,08,652	11,55,530
Motor TP	Current Year	2,88,548	-	23,05,899	(20,17,351)
	Previous Year	2,19,310	-	21,50,441	(19,31,131)
Motor Total	Current Year	26,99,243	-	29,77,023	(2,77,780)
	Previous Year	23,83,492	-	31,59,093	(7,75,601)
Employer's Liability	Current Year	28,159	-	2,843	25,316
	Previous Year	21,271	-	2,548	18,723
Public Liability	Current Year	31,190	359	16,814	14,735
	Previous Year	29,014	136	11,422	17,728
Engineering	Current Year	1,14,487	3,157	67,797	49,847
	Previous Year	98,096	2,647	40,113	60,630
Aviation	Current Year	1,952	-	6,726	(4,774)
	Previous Year	6,299	-	6,508	(209)
Personal Accident	Current Year	46,441	-	56,365	(9,924)
	Previous Year	50,839	-	11,538	39,301
Health	Current Year	5,48,409	-	3,00,993	2,47,416
	Previous Year	4,90,018	-	2,45,561	2,44,457
Weather and Crop Insurance	Current Year	-	-	16,58,769	(16,58,769)
	Previous Year	9	-	10,83,855	(10,83,846)
Other Misc.	Current Year	38,362	270	28,240	10,392
	Previous Year	63,180	25	1,48,135	(84,930)
Misc Total	Current Year	35,08,243	3,786	51,15,570	(16,03,541)
	Previous Year	31,42,218	2,808	47,08,773	(15,63,747)
Total	Current Year	43,47,814	42,667	61,91,828	(18,01,347)
Total	Previous Year	38,17,554	24,358	60,46,289	(22,04,377)

Schedule- 3A

Commission Paid - Direct

(Rs. In '000)

Particulars	Paid in India		Paid Outside India	
	2020-21	2019-20	2020-21	2019-20
Agents	8,33,243	8,58,319	-	-
Brokers	23,94,685	19,55,059	-	-
Corporate agency	7,86,539	7,24,617	-	-
Web Aggregator	41,029	45,795	-	-
Motor Insurance Service Provider (MISP)	82,569	99,431	-	-
Others	2,09,749	1,34,333	-	-
Total	43,47,814	38,17,554	-	-

Reliance General Insurance Company Limited

SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH ,2021

Schedule-4 Operating Expenses related to insurance business

(Rs. In '000)

Particulars	2020-21				2019-20			
	Fire	Marine	Miscellaneous*	Total	Fire	Marine	Miscellaneous*	Total
Employees' remuneration & welfare benefits	3,10,827	13,826	40,25,499	43,50,152	2,04,131	10,284	41,19,518	43,33,933
Company's contribution to Provident fund and others	15,267	679	1,82,624	1,98,570	12,435	626	2,37,692	2,50,753
Travel, conveyance and vehicle running expenses	7,225	321	1,03,424	1,10,970	7,676	387	2,00,762	2,08,825
Rents, rates & taxes	16,353	727	2,32,953	2,50,033	9,003	454	2,40,472	2,49,929
Repairs	43,906	1,953	6,26,404	6,72,263	16,828	848	4,49,686	4,67,362
Printing & Stationery	2,250	100	32,415	34,765	2,191	110	58,292	60,593
Communication expenses	8,539	380	1,21,787	1,30,706	5,017	253	1,35,865	1,41,135
Postage expenses	1,516	67	21,642	23,225	3,184	160	85,000	88,344
Legal & professional charges	4,955	253	99,356	1,04,564	1,935	139	87,482	89,556
Auditors Fees, expenses, etc.	-	-	-	-	-	-	-	-
a. As auditor	380	17	5,418	5,815	156	8	4,177	4,341
b. As advisor or in any other capacity, in respect	-	-	-	-	-	-	-	-
(i) Taxation matters	-	-	-	-	-	-	-	-
(ii) Insurance matters	-	-	-	-	-	-	-	-
(iii) Management services; and	-	-	-	-	-	-	-	-
c. In any other capacity	-	-	-	-	-	-	-	-
Advertisement and Publicity	7,09,686	31,568	83,06,139	90,47,393	3,40,978	17,178	64,63,872	68,22,028
Bank Charges & interest expenses others	10,650	474	1,51,697	1,62,821	4,346	219	1,16,059	1,20,624
GST Expenses	992	44	1,21,507	1,22,543	1,946	98	1,43,880	1,45,924
Others :								
Directors' Sitting fees	193	9	2,748	2,950	105	5	2,810	2,920
Entertainment Expenses	1,354	60	15,802	17,216	2,162	109	43,453	45,724
Office Maintenance Expenses	8,630	384	1,22,932	1,31,946	5,766	291	1,54,016	1,60,073
Training & Recruitment Expenses	4,505	200	63,996	68,701	8,311	419	2,16,059	2,24,789
Depreciation	10,599	471	1,50,996	1,62,066	6,279	316	1,67,832	1,74,427
Office Management Expenses	3,924	177	55,901	60,002	2,161	109	57,730	60,000
Subscriptions and Membership Fees	3,469	154	49,422	53,045	1,284	65	34,301	35,650
Coinurance Expenses (net)	18,675	470	10,007	29,152	13,364	1,948	7,233	22,545
Weather Insurance Charges	-	-	61,950	61,950	-	-	3,05,558	3,05,558
Miscellaneous expenses	705	31	19,185	19,921	387	19	23,813	24,219
Total	11,84,600	52,365	1,45,83,804	1,58,20,769	6,49,645	34,045	1,33,55,562	1,40,39,252

*Sub segment wise breakup as per schedule-4A

SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH ,2021

Schedule-4A Operating Expenses related to insurance business

(Rs. In '000)

Particulars	2020-21											
	Motor OD	Motor TP	Motor Total	Employer's Liability	Public Liability	Engineering	Aviation	Personal Accident	Health	Weather and Crop Insurance	Other Miscellaneous	Total Miscellaneous
Employees' remuneration & welfare benefits	10,00,608	15,13,167	25,13,775	24,910	15,699	38,370	5,500	38,554	7,22,783	6,32,687	33,221	40,25,499
Company's contribution to Provident fund and others	44,475	67,258	1,11,733	1,223	771	1,885	270	1,724	32,311	31,075	1,632	1,82,624
Travel, conveyance and vehicle running expenses	26,631	40,273	66,904	579	365	892	128	924	17,321	15,539	772	1,03,424
Rents, rates & taxes	59,262	89,618	1,48,880	1,311	826	2,019	289	2,258	42,336	33,286	1,748	2,32,953
Repairs	1,59,110	2,40,614	3,99,724	3,519	2,218	5,420	777	6,063	1,14,149	89,841	4,693	6,26,404
Printing & Stationery	8,316	12,576	20,892	180	114	278	40	307	5,765	4,600	239	32,415
Communication expenses	31,016	46,903	77,919	684	431	1,054	151	1,180	22,118	17,336	913	1,21,786
Postage expenses	5,513	8,337	13,850	121	77	187	27	209	3,923	3,086	162	21,642
Legal & professional charges	26,268	39,723	65,991	495	244	591	84	2,803	18,551	9,652	945	99,356
Auditors Fees, expenses, etc.	-	-	-	-	-	-	-	-	-	-	-	-
a. As auditor	1,378	2,084	3,462	30	19	47	7	53	985	774	41	5,418
b. As advisor or in any other capacity, in respect	-	-	-	-	-	-	-	-	-	-	-	-
(i) Taxation matters	-	-	-	-	-	-	-	-	-	-	-	-
(ii) Insurance matters	-	-	-	-	-	-	-	-	-	-	-	-
(iii) Management services; and	-	-	-	-	-	-	-	-	-	-	-	-
c. In any other capacity	-	-	-	-	-	-	-	-	-	-	-	-
Advertisement and Publicity	25,82,378	39,05,197	64,87,575	56,874	35,844	87,607	12,558	98,003	14,51,827	-	75,851	83,06,139
Bank Charges & interest expenses others	38,591	58,359	96,950	853	538	1,315	188	1,471	27,569	21,676	1,138	1,51,698
GST Expenses	3,594	5,436	9,030	79	50	122	18	137	17,976	93,989	106	1,21,507
Others :	-	-	-	-	-	-	-	-	-	-	-	-
Directors' Sitting fees	699	1,057	1,756	15	10	24	3	27	499	393	21	2,748
Entertainment Expenses	3,852	5,825	9,677	108	68	167	24	136	2,548	2,929	145	15,802
Office Maintenance Expenses	31,273	47,293	78,566	692	436	1,065	153	1,192	22,341	17,566	921	1,22,932
Training & Recruitment Expenses	16,088	24,329	40,417	361	228	556	80	605	11,348	9,921	481	63,997
Depreciation	38,414	58,091	96,505	849	535	1,308	188	1,464	27,440	21,574	1,133	1,50,996
Office Management Expenses	14,221	21,506	35,727	314	198	484	69	542	10,159	7,988	420	55,901
Subscriptions and Membership Fees	12,573	19,013	31,586	278	175	428	61	479	8,982	7,062	371	49,422
Coinsurance Expenses (net)	34	51	85	51	340	3,109	765	297	5,387	(0)	(27)	10,007
Weather Insurance Charges	-	-	-	-	-	-	-	-	-	61,950	0	61,950
Miscellaneous expenses	6,294	9,518	15,812	57	36	87	13	98	1,880	1,125	77	19,185
Total	41,10,588	62,16,228	1,03,26,816	93,583	59,222	1,47,015	21,393	1,58,526	25,68,198	10,84,049	1,25,003	1,45,83,805

(Rs. In '000)

Particulars	2019-20											
	Motor OD	Motor TP	Motor Total	Employer's Liability	Public Liability	Engineering	Aviation	Personal Accident	Health	Weather and Crop Insurance	Other Miscellaneous	Total Miscellaneous
Employees' remuneration & welfare benefits	8,97,121	13,07,202	22,04,324	24,224	24,643	52,686	1,555	41,694	11,67,228	5,44,992	58,173	41,19,518
Company's contribution to Provident fund and others	50,274	73,255	1,23,529	1,476	1,501	3,210	95	2,221	62,185	39,932	3,543	2,37,692
Travel, conveyance and vehicle running expenses	45,639	66,500	1,12,139	911	927	1,981	58	1,998	55,921	24,640	2,187	2,00,762
Rents, rates & taxes	54,022	78,716	1,32,738	1,068	1,087	2,324	69	2,632	73,672	24,317	2,565	2,40,472
Repairs	1,00,972	1,47,126	2,48,098	1,997	2,031	4,343	128	4,919	1,37,924	45,450	4,796	4,49,686
Printing & Stationery	13,013	18,962	31,975	260	264	565	17	631	17,677	6,279	624	58,292
Communication expenses	30,524	44,477	75,002	595	606	1,295	38	1,488	41,693	13,718	1,431	1,35,865
Postage expenses	19,093	27,821	46,914	378	384	822	24	929	26,018	8,623	908	85,000
Legal & professional charges	21,267	30,988	52,254	289	208	441	13	7,347	21,488	4,551	890	87,482
Auditors Fees, expenses, etc.	-	-	-	-	-	-	-	-	-	-	-	-
a. As auditor	938	1,367	2,306	19	19	40	1	46	1,280	422	45	4,177
b. As advisor or in any other capacity, in respect	-	-	-	-	-	-	-	-	-	-	-	-
(i) Taxation matters	-	-	-	-	-	-	-	-	-	-	-	-
(ii) Insurance matters	-	-	-	-	-	-	-	-	-	-	-	-
(iii) Management services; and	-	-	-	-	-	-	-	-	-	-	-	-
c. In any other capacity	-	-	-	-	-	-	-	-	-	-	-	-
Advertisement and Publicity	18,99,962	27,68,449	46,68,411	40,464	41,163	88,006	2,598	99,668	14,25,397	-	98,165	64,63,872
Bank Charges & interest expenses others	26,073	37,991	64,063	516	525	1,122	33	1,270	35,556	11,736	1,237	1,16,059
GST Expenses	11,678	17,015	28,693	231	235	502	15	569	24,058	89,023	554	1,43,880
Others :	-	-	-	-	-	-	-	-	-	-	-	-
Directors' Sitting fees	631	920	1,551	12	13	27	1	31	861	284	30	2,810
Entertainment Expenses	9,674	14,096	23,769	257	261	558	16	389	10,898	6,689	615	43,453
Office Maintenance Expenses	34,600	50,415	85,015	684	696	1,488	44	1,685	47,185	15,574	1,645	1,54,016
Training & Recruitment Expenses	48,242	70,293	1,18,535	986	1,003	2,145	63	2,299	64,369	24,289	2,370	2,16,059
Depreciation	37,735	54,983	92,718	745	758	1,621	48	1,835	51,361	16,959	1,787	1,67,832
Office Management Expenses	12,969	18,897	31,866	256	261	558	16	632	17,686	5,838	617	57,730
Subscriptions and Membership Fees	7,706	11,228	18,934	152	155	331	10	375	10,509	3,469	366	34,301
Coinurance Expenses (net)	164	238	402	39	566	1,965	344	34	4,592	49	(758)	7,233
Weather Insurance Charges	-	-	-	-	-	-	-	-	-	3,05,558	-	3,05,558
Miscellaneous expenses	7,777	11,332	19,109	46	47	142	3	113	3,203	1,039	111	23,813
Total	33,30,074	48,52,271	81,82,345	75,605	77,353	1,66,172	5,189	1,72,805	33,00,761	11,93,431	1,81,901	1,33,55,562

Reliance General Insurance Company Limited

SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH ,2021

Schedule-5 Share Capital (Rs. In '000)

Particulars	As at 31st March 2021		As at 31 March 2020	
Authorized Capital 30,00,00,000 (Previous Year 30,00,00,000) Equity Shares of Rs10 each		30,00,000		30,00,000
Issued Capital 25,15,49,920 (Previous Year 25,15,49,920) Equity Shares of Rs10 each		25,15,499		25,15,499
Subscribed Capital 25,15,49,920 (Previous Year 25,15,49,920) Equity Shares of Rs10 each		25,15,499		25,15,499
Called Up Capital 25,15,49,920 (Previous Year 25,15,49,920) Equity Shares of Rs10 each		25,15,499		25,15,499
Less: Calls Unpaid		-		-
Add : Equity Share forfeited (Amount originally paid up)		-		-
Less: Par value of Equity shares bought back		-		-
Less:(i) Preliminary Expenses to the extent not written off		-		-
(ii) Expenses including commission or brokerage on underwriting or subscription of shares		-		-
Total		25,15,499		25,15,499

Note: Entire 25,15,49,920 shares are held by Holding Company, Reliance Capital Limited (as at 31.03.2020 25,15,49,920 Equity shares).

Schedule-5A Pattern of Share Holding (As certified by the Management)

Shareholder	As at 31st March 2021		As at 31 March 2020	
	No. of Shares	% of Holding	No. of Shares	% of Holding
Promoters- Indian				
Holding Company- Indian	25,15,49,920	100.00%	25,15,49,920	100.00%
Holding Company- Foreign	-	-	-	-
Total	25,15,49,920	100.00%	25,15,49,920	100.00%

Schedule-6 Reserves and Surplus (Rs. In '000)

Particulars	As at 31st March 2021		As at 31 March 2020	
Capital Reserve		-		-
Capital Redemption Reserve		-		-
Debenture Redemption Reserve:				
Opening Balance	2,07,639		1,91,667	
Add:- Creation during the period	-		15,972	
Closing Balance		2,07,639		2,07,639
Share Premium				
Opening Balance	76,67,050		76,67,050	
Add :- Addition during the period	-		-	
Closing Balance		76,67,050		76,67,050
General Reserve		-		-
Catastrophe Reserve		-		-
Balance in Profit and Loss Account		1,01,52,731		80,71,547
Total		1,80,27,420		1,59,46,236

SCHEDULE - 7 Borrowings (Rs. In '000)

Particulars	As at 31st March 2021		As at 31 March 2020	
Debentures/ Bonds(Refer note no.19 of Schedule 17)		23,00,000		23,00,000
Banks		-		-
Financial Institutions		-		-
Others		-		-
Total		23,00,000		23,00,000

Reliance General Insurance Company Limited

SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH ,2021

SCHEDULE - 8 Investments Shareholder

(Rs. In '000)

Particulars	As at 31st March 2021		As at 31 March 2020	
LONG TERM INVESTMENTS				
Government securities and Government guaranteed bonds including Treasury Bills	54,60,154		30,37,756	
Other Approved Securities	47,26,715		14,46,739	
Other Investments :				
(a) Shares				
(aa) Equity	-		-	
(bb) Preference	-		-	
(b) Mutual Funds	-		-	
(c) Derivative Instruments	-		-	
(d) Debentures/ Bonds	67,28,046		50,20,182	
(e) Other securities	85,449		33,686	
(f) Subsidiaries	-		-	
(g) Investment Properties-Real Estate	-		-	
Investments in Infrastructure and social sector	13,99,106		16,37,053	
Other than Approved Investments	2,56,178		3,82,463	
Less - Provision for diminution in the value of investment	(43,198)		(23,563)	
Total Long Term Investments		1,86,12,450		1,15,34,316
SHORT TERM INVESTMENTS				
Government securities and Government guaranteed bonds including Treasury Bills	-		1,95,014	
Other Approved Securities	-		1,42,000	
Other Investments :				
(a) Shares				
(aa) Equity	3,71,316		1,46,242	
(bb) Preference	-		-	
(b) Mutual Funds	5,68,592		5,58,537	
(c) Derivative Instruments	-		-	
(d) Debentures/ Bonds	12,16,711		14,31,378	
(e) Other securities	9,24,770		2,86,323	
(f) Subsidiaries	-		-	
(g) Investment Properties-Real Estate	-		-	
Investments in Infrastructure and social sector	1,69,309		1,63,780	
Other than Approved Investments	4,78,739		1,61,761	
Less - Provision for diminution in the value of investment	(68,273)		(38,057)	
Total Short Term Investments		36,61,164		30,46,978
Total		2,22,73,614		1,45,81,294

1. The value of Investment Other than listed equity shares is as follows:

Particulars	As at 31.03.2021	As at 31.03.2020
Book Value	2,18,78,162	1,43,64,764
Market Value	2,21,94,108	1,45,79,675

2. All the above investments are performing assets except as specified in note no. 27 of Schedule 17

3. The company has segregate the investments separately between policy holders funds and share holders funds on notional basis as per IRDAI circular no. IRDA/F&A/CIR/CPM/056/03/2016 dated 04th April,2016 and IRDA/F&A/CIR/CPM/010/01/2017 dated 12th January 2017.

4. The Company has investments of Rs 1,299,411 thousands in Non-Convertible Debentures (NCD's) of Reliance Capital Limited (RCL), which have been classified as doubtful assets on and from 17th January 2021 based on Prudential Norms for Income Recognition, Asset Classification and Provisioning issued under Insurance Regulatory & Development Authority of India's (IRDAI's) master circular on Preparation of Financial Statements. The management have estimated the realisable value of the NCD's considering all the available current information with regard to RCL's asset monetisation and disinvestment plans, and formulated its own realistic assessment of the realisable value of RCL's key assets/investments based on appropriate valuation benchmarks. Based on such assessment, the company has as a matter of prudence and abundant caution created provision of 30% of total investments in RCL amounting to Rs 389,823 thousands and the management is confident of realisability of balance amount.

5. The Company has investments of Rs 649,327 thousand in secured debentures of Reliance Home Finance Limited . During the year the Company has classified investments in RHFL as loss assets and have written off entire investment assets.

Reliance General Insurance Company Limited

SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH ,2021

SCHEDULE - 8A Investments Policyholder

(Rs. In '000)

Particulars	As at 31st March 2021		As at 31 March 2020	
LONG TERM INVESTMENTS				
Government securities and Government guaranteed bonds including Treasury Bills	2,64,89,802		1,95,07,131	
Other Approved Securities	2,29,31,544		92,90,320	
Other Investments :	-		-	
(a) Shares	-		-	
(aa) Equity	-		-	
(bb) Preference	-		-	
(b) Mutual Funds	-		-	
(c) Derivative Instruments	-		-	
(d) Debentures/ Bonds	3,26,40,952		3,22,37,396	
(e) Other securities	4,14,551		2,16,314	
(f) Subsidiaries	-		-	
(g) Investment Properties-Real Estate	-		-	
Investments in Infrastructure and social sector	67,87,722		1,05,12,432	
Other than Approved Investments	12,42,834		24,56,011	
Less - Provision for diminution in the value of investment	(2,09,570)		(1,51,311)	
Total Long Term Investments		9,02,97,835		7,40,68,293
SHORT TERM INVESTMENTS				
Government securities and Government guaranteed bonds including Treasury Bills	-		12,52,296	
Other Approved Securities	-		9,11,860	
Other Investments :	-		-	
(a) Shares	-		-	
(aa) Equity	18,01,428		9,39,103	
(bb) Preference	-		-	
(b) Mutual Funds	27,58,511		35,86,677	
(c) Derivative Instruments	-		-	
(d) Debentures/ Bonds	59,02,842		91,91,679	
(e) Other securities	44,86,501		18,38,642	
(f) Subsidiaries	-		-	
(g) Investment Properties-Real Estate	-		-	
Investments in Infrastructure and social sector	8,21,396		10,51,724	
Other than Approved Investments	23,22,600		10,38,796	
Less - Provision for diminution in the value of investment	(3,31,224)		(2,44,385)	
Total Short Term Investments		1,77,62,054		1,95,66,392
Total		10,80,59,889		9,36,34,685

1. The value of Investment Other than listed equity shares is as follows:

Particulars	As at 31.03.2021	As at 31.03.2020
Book Value	10,61,41,361	8,93,97,761
Market Value	10,76,74,165	9,07,35,243

2. All the above investments are performing assets except as specified in note no. 27 of Schedule 17

3. The company has segregate the investments separately between policy holders funds and share holders funds on notional basis as per IRDAI circular no. IRDA/F&A/CIR/CPM/056/03/2016 dated 04th April,2016 and IRDA/F&A/CIR/CPM/010/01/2017 dated 12th January 2017.

4.The Company has investments of Rs 1,299,411 thousands in Non-Convertible Debentures (NCD's) of Reliance Capital Limited (RCL), which have been classified as doubtful assets on and from 17th January 2021 based on Prudential Norms for Income Recognition, Asset Classification and Provisioning issued under Insurance Regulatory & Development Authority of India's (IRDAI's) master circular on Preparation of Financial Statements. The management have estimated the realisable value of the NCD's considering all the available current information with regard to RCL's asset monetisation and disinvestment plans, and formulated its own realistic assessment of the realisable value of RCL's key assets/investments based on appropriate valuation benchmarks. Based on such assessment, the company has as a matter of prudence and abundant caution created provision of 30% of total investments in RCL amounting to Rs 389,823 thousands and the management is confident of realisability of balance amount.

5. The Company has investments of Rs 649,327 thousand in secured debentures of Reliance Home Finance Limited . During the year the Company has classified investments in RHFL as loss assets and have written off entire investment assets.

Reliance General Insurance Company Limited
SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH ,2021
SCHEDULE - 9 LOANS
(Rs. In '000)

Particulars	As at 31st March 2021		As at 31 March 2020	
SECURITY-WISE CLASSIFICATION				
Secured				
(a) On mortgage of property				
(aa) In India	-		-	
(bb) Outside India	-		-	
(b) On Shares, Bonds, Govt. Securities	-		-	
(c) Others (to be specified)	-		-	
Unsecured	-		-	
TOTAL		-		-
BORROWER-WISE CLASSIFICATION				
(a) Central and State Governments	-		-	
(b) Banks and Financial Institutions	-		-	
(c) Subsidiaries	-		-	
(d) Industrial Undertakings	-		-	
(e) Others - Trustees of Reliance General Insurance Employee's Benefit Trust	-		-	
TOTAL		-		-
PERFORMANCE-WISE CLASSIFICATION				
(a) Loans classified as standard				
(aa) In India	-		-	
(bb) Outside India	-		-	
(b) Non-performing loans less provisions	-		-	
(aa) In India	-		-	
(bb) Outside India	-		-	
TOTAL		-		-
MATURITY-WISE CLASSIFICATION				
(a) Short Term	-		-	
(b) Long Term	-		-	
TOTAL		-		-

Schedule-11 Cash and Bank Balances
(Rs. In '000)

Particulars	As at 31st March 2021		As at 31 March 2020	
Cash (including cheques, drafts and stamps on hand)		8,288		9,527
Bank Balances				
(a) Deposit Accounts				
(aa) Short - term (due within 12 months)**	15,706		14,476	
(aa) Others	-		-	
(b) Current Accounts*	16,07,104		6,95,716	
(c) Cheques on Hand	3,64,353	19,87,163	2,00,940	9,11,132
Money at Call and Short Notice				
(a) With Bank	-		-	
(b) With other Institutions	-	-	-	-
Others		-		-
Total		19,95,451		9,20,659
Balances with non-scheduled banks included in (Current Accounts) above		-		-
Total		19,95,451		9,20,659

****Short term deposit represents fixed deposit given to bank for bank guarantee.**
***Out of above Rs 125,962 thousand (Rs 125,973 thousand as at 31.03.2020) are earmarked for specified purpose in a separate bank account.**

Reliance General Insurance Company Limited
SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH ,2021
Schedule-12 Advances and Other Assets

(Rs. In '000)

Particulars	As at 31st March 2021		As at 31 March 2020	
Advances				
Reserve deposits with Ceding Companies		-		-
Application money for investments		-		-
Prepayments		5,48,963		4,57,149
Advances to Directors/ Officers		-		-
Advance tax paid and taxes deducted at source (net of provision for taxation)		-		12,665
MAT Credit Entitlement		11,23,181		16,70,801
Others				
- Rental & Other Deposits	3,75,665		3,72,332	
- Advances to Staff	11,718		5,034	
- Unutilized Goods and Service Tax Credit	13,49,422		20,29,219	
- Other Advances & Deposits	11,72,373		10,09,253	
	29,09,178		34,15,838	
- Less Provision for doubtful advances	(1,56,495)	27,52,683	(86,728)	33,29,110
Other Assets				
Income accrued on investments	34,04,604		35,54,412	
Investments pertaining to Policyholder funds	6,93,601		5,83,690	
Outstanding Premiums	87,26,226		42,96,643	
Agents' Balances	6,573		11,452	
Foreign Agency Balances	-		-	
Investments Sales- to be settled	1,10,866		3,75,982	
Repossessed Stock	-		-	
Due from other entities carrying on insurance business	44,08,195		37,63,109	
Less Provision for doubtful debts	(3,00,191)		(2,10,000)	
Bank Balance / Investment on behalf of RHI	93,040	1,71,42,914	98,454	1,24,73,742
Total		2,15,67,741		1,79,43,467

Schedule-13 Current Liabilities

(Rs. In '000)

Particulars	As at 31st March 2021		As at 31 March 2020	
Agent's Balances		2,81,011		1,57,653
Balances due to other insurance companies		1,20,36,387		1,24,67,819
Premium received in Advance		71,21,045		64,92,914
Unallocated Premium		56,68,919		47,85,383
Interest Accrued but not due on Borrowings		1,30,167		1,30,958
Sundry Creditors		43,23,789		26,60,103
Claims Outstanding	7,60,08,520		6,40,19,640	
Add : Provision for Doubtful Reinsurance Recoveries	68,864	7,60,77,384	1,37,330	6,41,56,970
Due to Officers / Directors		-		-
Unclaimed amount of policyholders*(Refer note no.33 of Schedule 17)	7,56,431		7,37,990	
Add: Investment Income accruing on Unclaimed amount* (Refer note no.33 of Schedule 17)	1,44,206	9,00,637	1,27,732	8,65,722
Others :				
- Payable to policyholders*	51,874		87,249	
- Environmental Relief Fund Payable (Refer note no.17 of Schedule 17)	212		11	
- Temporary Book Overdraft as per accounts	41,02,204		9,05,272	
- Investments Purchased-to be settle	-		-	
- Employee Related Payables	7,42,253		7,39,847	
- Surplus available to RHIL	93,040		98,454	
-Statutory Dues	4,65,441		4,58,523	
- Goods and Service Tax Liability	4,93,610	59,48,634	54,207	23,43,563
Total		11,24,87,973		9,40,61,085

* The company has segregated unclaimed amount of policy holder as per IRDAI Circular Ref: IRDA/F&A/CIR/Misc/282 /11/2020 dated:18th November ,2020

Reliance General Insurance Company Limited
SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH ,2021
Schedule-14 Provisions
(Rs. In '000)

Particulars	As at 31st March 2021		As at 31 March 2020	
Reserve for Unexpired Risk		1,92,01,685		1,37,45,496
For Taxation (less advance tax paid and taaxes deducted at ssource)		(1,01,394)		54,086
For Final Dividends		-		-
For Dividend distribution tax		-		-
Reserve for Premium Deficiency		-		-
Others :				
- For Gratuity	11,387		9,767	
- For Leave Encashment	6,822		7,351	
- For Phantom Share Liability	1,62,000		1,10,389	
- For Risk Reserves	1,00,000	2,80,209	1,00,000	2,27,507
Total		1,93,80,500		1,40,27,089

SCHEDULE – 15 Miscellaneous Expenditure
(Rs. In '000)

Particulars	As at 31st March 2021		As at 31 March 2020	
Discount Allowed in issue of shares/ debentures		-		-
Others (to be specified)		-		-
Total		-		-



**GENERAL
INSURANCE**

Reliance General Insurance Company Limited

SCHEDULES FORMING PART OF FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH, 2021

Schedule 10 - Fixed Assets

(Rs. In '000)

Description	Gross Block				Depreciation				Net Block
	As at 01-04-20	Additions	Deductions	As at 31-03-2021	As at 01-04-20	Additions	Deduction	As at 31-03-2021	As at 31-03-2021
Furniture & Fittings	96,473	2,801	232	99,042	75,371	3,500	112	78,759	20,283
Leasehold Improvements	1,01,896	9,423	477	1,10,842	80,357	11,411	468	91,300	19,542
Information Technology Equipment	4,86,963	4,750	3,083	4,88,630	3,85,752	58,215	2,836	4,41,131	47,499
Intangible Asset (Computer Software)	8,32,844	1,84,961	-	10,17,805	7,11,740	68,706	-	7,80,446	2,37,359
Vehicles	14,092	3,365	14,092	3,365	3,972	1,799	5,734	37	3,328
Office Equipment	2,00,564	21,839	4,146	2,18,257	1,56,419	18,435	3,836	1,71,018	47,239
Plant & Machinery	3,798	-	-	3,798	3,766	-	-	3,766	32
Total	17,36,630	2,27,139	22,030	19,41,739	14,17,377	1,62,066	12,986	15,66,457	3,75,282
Capital WIP	92,685	1,08,748	90,928	1,10,505	-	-	-	-	1,10,505
Grand Total	18,29,315	3,35,887	1,12,958	20,52,244	14,17,377	1,62,066	12,986	15,66,457	4,85,787

As at 31.03.2020

Description	Gross Block				Depreciation				Net Block
	As at 01-04-19	Additions	Deductions	As at 31-03-20	As at 01-04-19	Additions	Deduction	As at 31-03-20	As at 31-03-20
Furniture & Fittings	83,893	12,619	39	96,473	67,528	7,882	39	75,371	21,102
Leasehold Improvements	87,879	14,017	-	1,01,896	67,559	12,798	-	80,357	21,539
Information Technology Equipment	4,24,831	68,608	6,476	4,86,963	3,26,189	65,986	6,423	3,85,752	1,01,211
Intangible Asset (Computer Software)	7,88,988	43,856	-	8,32,844	6,45,241	66,499	-	7,11,740	1,21,104
Vehicles	14,092	-	-	14,092	2,211	1,761	-	3,972	10,120
Office Equipment	1,77,879	27,992	5,307	2,00,564	1,41,763	19,502	4,846	1,56,419	44,145
Plant & Machinery	3,798	-	-	3,798	3,766	-	-	3,766	32
Total	15,81,360	1,67,092	11,822	17,36,630	12,54,257	1,74,428	11,308	14,17,377	3,19,253
Capital WIP	7,814	88,435	3,564	92,685	-	-	-	-	92,685
Grand Total	15,89,174	2,55,527	15,386	18,29,315	12,54,257	1,74,428	11,308	14,17,377	4,11,938

SCHEDULE 16 - Significant accounting policies forming part of the financial statements as at March 31, 2021

1. Background

Reliance General Insurance Company Limited (hereinafter referred to as "the Company") was incorporated on August 17, 2000. The Company is a subsidiary of Reliance Capital Limited. The Company obtained regulatory approval to undertake General Insurance business on October 23, 2000 from the Insurance Regulatory and Development Authority of India ("IRDAI") and is in the business of underwriting general insurance relating to Fire, Marine and Miscellaneous segments.

The Company's Unsecured, Subordinated, Fully Paid-up; Listed, Redeemable Non-Convertible Debentures (NCDs) are listed on the Bombay Stock Exchange (BSE).

The Company's certificate of renewal of registration dated February 25, 2014 was valid till March 31, 2015. Pursuant to section 3 read with section 3A of the Insurance Act, 1938 as amended by the Insurance Laws (Amendments) Act, 2015, said certificate shall consequentially continue to be in force from April 1, 2015 onwards.

2. Basis of Preparation of Financial Statements

The financial statements have been prepared and presented on a going concern basis under historical cost convention and on the accrual basis of accounting and in accordance with the provisions of the Insurance Act, 1938, Insurance Laws (Amendment) Act, 2015 (to the extent notified), Insurance Regulatory and Development Authority Act, 1999, The Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations 2002, and orders/directions, guidelines and circulars issued by IRDAI in this behalf, the accounting principles generally accepted in India, including the Accounting Standards specified under Section 133 of the Companies Act 2013 read with Rule 7 of the Companies (Accounts) Rules, 2014 (to the extent applicable) and the Companies Act, 2013 (to the extent applicable) in the manner so required and current practices prevailing within general insurance operations in India.

The financial statements are presented in Indian rupees rounded off to the nearest thousand.

3. Use of Estimates

The preparation of the financial statements in conformity with generally accepted accounting principles require management to make estimates and assumptions that affect the reported amount of assets, liabilities, revenues and expenses and disclosure of contingent liabilities on the date of the financial statements. Actual results may differ from the estimates and assumptions used in preparing the accompanying financial statement. The estimates and assumptions used in the accompanying financial statements are based upon management's evaluation of the relevant facts and circumstances as on the date of the financial statements. Any revision to accounting estimates is recognized prospectively in current and future periods.

4. Revenue Recognition**a. Premium income**

Premium (net of Goods and Service Tax) is recognized as income over the contract period or the period of risk whichever is appropriate. Any subsequent revisions to or cancellations of premium are recognized in the year in which they occur. In respect of Government Schemes being implemented by the Company for crop and weather insurance, premium is recognized (including share of Central Government and respective State Government) upon remittance of farmer's share received from the Nodal Banks out of such premium collected by them subject to acceptance of proposal/declaration by the Company. Adjustments to premium income for corrections to area covered under crop insurance are recognized in the period in which the information is confirmed by the concerned Government/nodal agency.

In case of long term motor insurance policies for new cars and new two wheelers sold on or after September 01st 2018, premium received (net of Goods and Service Tax) for third party liability coverage is recognized equally over the policy period at the commencement of risk on 1/n basis, where "n" denotes the term of the policy in years and premium received for own damage coverage is recognized in proportion to the Insured Declared Value (IDV) from year to year, basis scales of depreciation provided under Indian Motor Tariff.

b. Commission income from reinsurance ceded

- i. Commission income on reinsurance ceded is recognized as income in the period in which reinsurance premium is ceded.
- ii. Profit commission under reinsurance treaties, wherever applicable, is recognized on accrual basis. Any subsequent revisions of profit commission are recognized in the year in which final determination of the profits are intimated by reinsurers.

c. Income earned on investments**i. Interest/dividend Income**

Interest income is recognized on accrual basis. Dividend is recognized when right to receive dividend is established.

ii. Premium/discount on purchase of investments

Accretion of discount and amortization of premium relating to debt securities is recognized over the holding / maturity period on constant yield to maturity method.

iii. Profit/loss on sale of securities

Realized profit or loss on sale/redemption of securities is recognized on trade date basis. In determining the realized profit and loss, the cost of securities is arrived at on weighted average cost basis. Further, in case of listed equity shares and mutual funds the profit and loss also includes accumulated changes in the fair value previously recognized in the fair value change account and includes effects on accumulated fair value changes, previously recognized, for specific investments sold/redeemed during the year.

5. **Premium Received in Advance**

Premium received in advance represents premium received in respect of policies issued during the year, where the risk commences subsequent to the balance sheet date and in case of long term motor insurance policies for new cars and new two wheelers sold on or after 1st September, 2018 premium allocated to subsequent periods.

6. **Reinsurance Premium**

- i. Insurance premium ceded is accounted in the year in which the risk commences and recognized over the Contract period. Any subsequent revision to refunds & cancellation of policies are recognized in the year in which they occur.
- ii. Reinsurance inward is accounted to the extent of the returns received from the reinsurer.

7. **Reserve for Unexpired Risk**

Reserve for unexpired risk is made on the amount representing that part of the net premium written which attributable to, and to be allocated to the succeeding accounting period using 1/365 method for all lines of business other than Marine Hull. In case of Marine Hull business 100% of the Net Written Premium during the preceding twelve months is recognized as reserve for Unexpired Risk.

8. **Claims Incurred**

Claims incurred comprises of claims paid (net of salvage and other recoveries), change in estimated liability for outstanding claims made following a loss occurrence reported and change in estimated liability for claims Incurred But Not Reported ('IBNR') and claims Incurred But Not Enough Reported ('IBNER'). Further, claims incurred also include specific claim settlement costs such as survey / legal fees and other directly attributable costs.

Salvaged are recognized on realization basis.

Claims (net of amounts receivable from reinsurers/coinsurers) are recognized on the date of intimation using statistical method of estimates certified by Appointed Actuary. These estimates are progressively revalidated on availability of further information.

IBNR represents that amount of claims that may have been incurred during the accounting period but have not been reported or claimed. The IBNR provision also includes provision, if any, required for claims IBNER. Estimated liability for claims Incurred but Not Reported ('IBNR') and claims Incurred but Not Enough Reported ('IBNER') is certified by the Appointed Actuary of the Company.

9. **Acquisition Cost**

Acquisition costs are costs that vary with and are primarily related to acquisition of insurance contracts and are expensed in the period in which they are incurred. With effect from 1st September, 2018 all motor third party insurance cover for new cars and new two wheelers should mandatorily be for a period of three years and five years respectively. Accordingly acquisition cost on long term cover shall be recognised in the year in which gross premium is recognised as per IRDAI Circular No. IRDAI/NL/CIR/MOT/137/08/2018 dated 28th August, 2018.

10. Loans

Loans are stated at historical cost, subject to provision as per master circular IRDA/F&I/CIR/F&A/231/10/2012 dated October 5th, 2012 and impairment, if any.

11. Borrowing Cost

Borrowing cost, which is directly attributable to a borrowing are expensed over the tenure of the borrowing. Interest costs on borrowings are accrued based on coupon rate.

12. Premium Deficiency

Premium deficiency is recognized if the cost of expected net claim cost, related expenses and maintenance cost exceeds the sum of related premium carried forward to subsequent accounting period as the reserve for unexpired risk. Premium deficiency is recognized at the Company level. The Company considers maintenance cost as relevant cost incurred for ensuring claim handling operations. The Premium Deficiency is calculated and duly certified by the Appointed Actuary of the Company.

13. Investments

- i. Investments maturing within twelve months from the Balance Sheet date are classified as short term investments. Investments other than short term investments are classified as long term investments
- ii. Investments are carried at cost on weighted average basis. Cost includes brokerage, securities transactions tax, stamp duty and other charges incidental to transactions.
- iii. Investment in debt securities is shown in the Balance sheet at historical cost subject to amortisation/accretion of the premium/discount over the maturity period based on constant yield to maturity method.
- iv. Investment in equity shares as at the Balance Sheet date is stated at fair value and fair value is the last quoted closing price on the National Stock Exchange. However, in case of any stock not being listed in National Stock Exchange, then the last quoted closing price in Bombay Stock Exchange is taken as fair value. Unrealized gains/losses are credited/debited to fair value change account.
- v. Investment in Mutual Funds units is stated at latest available Net Asset Value (NAV) at the time of valuation as at Balance Sheet date. Unrealized gains/losses are credited/debited to fair value change account.
- vi. In accordance with the regulations, unrealized gain/loss arising due to changes in fair value of listed equity shares is taken to the fair value change account. This balance in the fair value change account is not available for distribution, pending crystallizations.

14. Impairment of Investments

The Company assesses at each Balance Sheet date whether there is any indication that any investment in equity or units of mutual funds is impaired. The impairment loss, other than considered temporary, If any such indication exists, the carrying value of such investment is reduced to its recoverable amount and the impairment loss is recognized in the profit and loss account. If at the Balance Sheet date there is any indication that a previously assessed impairment loss no longer exists, then such loss is reversed and investment is restated to that extent.

15. Fixed Assets & Depreciation/Amortisation

- i. Fixed assets are stated at cost less accumulated depreciation/amortization.
- ii. Depreciation on Fixed Assets is provided on straight line method using the rates based on the economic useful life of assets as estimated by the management/limits specified in Schedule II of the Companies Act, 2013.
- iii. Lease Hold Improvements, is amortized over the primary period of lease or useful life as determined by management, whichever is lower.
- iv. Capital work-in-progress includes assets not ready for intended use and is carried at cost, comprising direct cost and related incidental expenses.
- v. Assets purchased for value not exceeding Rs. 5000/- is fully depreciated in the year of purchase.
- vi. Useful life of Tangible and Intangible assets estimated by the management are follows:

Tangible Assets :

S.No	Description	Useful Life
1	Furniture & Fixtures	10 Years
2	Information Technology Equipment*	2-3 Years
3	Information Technology Equipment (Server)	6 Years
4	Vehicles	8 Years
5	Office Equipment (Camera and Mobile)*	2 Years
6	Office Equipment (Others)	5 Years
7	Plant & Machinery	5 Years

*Based on technical advice

Intangible Assets:

S.No	Description	Useful Life
1	Intangible Asset (Computer Software)*	4 Years

*Based on technical advice

16. Impairment of Assets

The Company assesses at each Balance Sheet Date whether there is any indication that any asset may be impaired. If any such indication exists, the carrying value of such assets is reduced to its recoverable amount and the impairment loss is recognized in the profit and loss account and reportable revenue segments. If at the Balance Sheet date there is any indication that a previously assessed impairment loss no longer exists, then such loss is reversed and the asset is restated to that extent.

17. Cash and Cash Equivalents

Cash and Cash equivalents include cash and cheques in hand, bank balances and other investments including fixed deposits with original maturity of twelve months or less which are subject to insignificant risk of changes in value.

18. Operating Lease

Leases where the lessor effectively retains substantially all the risks and benefits of ownership of the leased asset are classified as operating leases. Operating lease payments of assets/premises taken on operating lease are recognised as an expense in the revenue(s) or profit and loss account over the lease term on straight-line basis.

19. Employee Benefits**I. Short Term Employee Benefits**

All employee benefits payable within twelve months of rendering the service are classified as short term employee benefits. Benefits such as salaries, bonus and other short term benefits are recognized in the period in which the employee renders the services. All short term employee benefits are accounted on undiscounted basis.

II. Long Term Employee Benefits

The Company has both defined contribution and defined benefit plans. The plans are financed by the Company and in the case of some defined contribution plans, by the Company along with its employees.

A. Defined Contribution Plan

The company's superannuation scheme and provident fund scheme defined under contribution plans. The contributions paid/payable under the scheme are recognized in the Profit and Loss account and revenue account as applicable.

B. Defined Benefit Plan

The employee's gratuity scheme is a defined benefit plan. The present value of the obligation under such defined benefit plan is determined at each balance sheet date based on actuarial valuation carried out by an independent actuary using Projected Unit Credit Method. Actuarial gains and losses are recognized in the Profit and Loss account and revenue account as applicable. To the extent the benefits are already vested, past service cost is recognized.

III. Other Long Term Employee Benefits

Provision for other long term benefits that are entitled to be carried forward for future encashment or availment, at the option of the employer subject to the rules framed by the Company which are expected to be availed beyond twelve months from the Balance Sheet date. The Company's liability towards these other long term benefits are accrued and provided for on the basis of an actuarial valuation using Projected Unit Credit Method.

IV. Phantom Stock Option Scheme

Phantom Stock Option Scheme, 2015 ('the Scheme') are cash settled rights where the Employees are entitled to get cash compensation based on a formula linked to the Fair Market Value of Shares upon exercise of the Phantom Stock Options. The Company's liability towards the scheme is accounted for on the basis of an independent actuarial valuation done as at balance sheet date using Projected Unit

Credit Method and any actuarial gains/losses are charged to the revenue account or the profit and loss account, as applicable over the vesting period on straight line method.

V. Employee stock option policy

The company follows the intrinsic method for computing the compensation cost for the option granted under the plan. The difference, if any, between the intrinsic value and the exercise price, being the compensation cost is amortized over the vesting period of the options.

20. Foreign Currency Transaction

Transactions denominated in foreign currencies are recorded at the exchange rate prevailing at the time of transaction. Monetary items denominated in foreign currencies at the balance sheet dates are reinstated at the rates prevailing on that date. Non-monetary foreign currency items are carried at cost. Any gain or loss on account of exchange difference either on settlement or on translation is recognized in the Profit and Loss account and Revenue Accounts as applicable.

21. Forward Contract Transaction

In case of forward exchange contracts entered into, to hedge the foreign currency exposure in respect of monetary items, the difference between the exchange rate on the date of such contracts and the period end rate is recognized in the profit and loss account and reportable revenue segments. Any profit / loss arising on cancellation of forward exchange contract is recognized as income or expense of the year.

22. Taxation

The Company provides for Income Tax in accordance with the provisions of Income Tax Act 1961. Provision for Income Tax is made on the basis of estimated taxable income for the year at current rates. Tax expenses comprises of both Current Tax and Deferred Tax at the applicable enacted or substantively enacted rates. Current tax represents the amounts of Income Tax payable/recoverable in respect of the taxable income/loss for the reporting period.

Deferred Tax assets are recognized only to the extent there is reasonable certainty that the assets can be realized in future, however, where there is unabsorbed depreciation and carried forward loss under taxation laws, deferred tax assets are recognized only if there is a virtual certainty backed by the convincing evidence of realization of such assets. Deferred tax assets are reviewed as at each Balance Sheet date and are appropriately adjusted to reflect the amount that is reasonably or virtually certain to be realized.

In accordance with the recommendations contained in Guidance Note issued by the Institute of Chartered Accountants of India and in accordance with the provisions of the Income tax Act, 1961, Minimum Alternative Tax (MAT) credit is recognized as an asset to the extent there is convincing evidence that the Company will pay normal income tax in future by way of a credit to the profit and loss account and shown as MAT credit entitlement.

Goods and Service Tax ("GST") collected (net of refunds) is considered as a liability against which GST paid for eligible input services, to the extent claimable, is adjusted and the net liability is

remitted. Unutilized GST credits, if any, are carried forward for adjustment in subsequent periods.

At the end of every reporting period, the company assesses whether the unutilized GST credit are eligible for carry forward as per the related legal provisions. Any ineligible GST credit is expensed out on such determination.

23. Allocation of Expenses

The Company has a Board approved policy for allocation and apportionment of expenses of management amongst various business segments as required by IRDAI (Expenses of Management of Insurers transacting General or Health Insurance Business) Regulations, 2016.

Accordingly, Operating expenses relating to insurance business are allocated to specific classes of business on the following basis:

- i. Expenses, which are attributable and identifiable to the business segments, are directly charged to relevant business segment. This is determined by the management, based on the nature of the expenses and their relationship with various business segments, wherever possible
- ii. Employee's remuneration and welfare expenses relating to underwriting and claims function, which are attributable and identified at Health, Motor and Commercial lines of business, are directly charged to the respective lines of business and the same will further be allocated based on Net Written Premium of respective class of business
- iii. Other expenses, that are not identifiable at the segments, are allocated on the basis of Net Written Premium in each business class, except advertisement and publicity expenses, which are not allocated, where business is sourced through tender bidding towards government sponsored schemes for Health and Crop and Weather.

Further, if operating expenses are within allowable limit at overall level, but is in excess of segmental limits, such excess of segmental limits will be reduced proportionately from each expenditure head and are borne by the shareholders.

Expenses relating to investment activities and interest cost on borrowings are charged to profit and loss account.

24. Allocation of Investment Assets

Investments assets are bifurcated into Policyholders and Shareholders funds on notional basis as prescribed by the Authority. Policyholders funds represent amount equivalent to sum of Outstanding Claims including Incurred but not Reported (IBNR) and Incurred but not Enough Reported (IBNER), Unexpired Risk Reserve (URR), Premium Deficiency, Catastrophe Reserve and Other Liabilities net off other assets as specified by the authority and the balance being disclosed as Shareholders Funds.

25. Allocation of Investment Income

Investment Income has been allocated between revenue accounts and profit and loss account in the ratio, an investment asset bifurcated between policyholders and shareholders. Further, investment income between policyholder's is allocated on the basis of the ratio of average policyholder's funds comprising reserves for unexpired risks, IBNR, IBNER and outstanding claims.

26. Earnings per share (EPS)

The earnings considered in ascertaining the Company's EPS comprises the net profit after tax. The number of shares used in computing basic EPS is the weighted average number of shares outstanding during the year. The number of shares used in computing diluted EPS comprises of weighted average number of shares considered for deriving basic EPS and also the weighted average number of equity shares which could have been issued on the conversion of all dilutive potential equity shares.

Potential equity shares are deemed to be dilutive only if their conversion of equity shares would decrease the net profit per share from continuing ordinary operations.

27. Provision, Contingent Liabilities and Contingent Assets

The Company creates a provision when there is a present obligation as a result of past events and it is probable that there will be outflow of resources and a reliable estimate of the obligation can be made of the amount of the obligation. Contingent liabilities are not recognized but are disclosed in the notes to the financial statements. A disclosure for a contingent liability is made when there is a possible obligation or a present obligation that may, but probably will not require an outflow of resources. Show cause notices issued by various Government Authorities are not considered as Obligation. When the demand notice are raised against such show cause notices and are disputed by the Company, these are classified as disputed obligations. When there is a possible obligation or a present obligation in respect of which the likelihood of outflow of resources is remote, no provision or disclosure is made.

Provisions are reviewed at each balance sheet date and adjusted to reflect the current best estimate. If it is no longer probable that the outflow of resources would be required to settle the obligation, the provision is reversed.

Contingent assets are neither recognized nor disclosed in the financial statement.

SCHEDULE – 17 - Notes forming part of the Accounts as on March 31, 2021

1. Contingent Liabilities:

(Rs in '000)

Particulars	As on March 31, 2021	As at March 31, 2020
Partly paid up investments	-	-
Underwriting commitments outstanding	-	-
Claims, other than under policies, not acknowledged as debt (Net)	653,398	650,622
Guarantees given by or on behalf of the company	11,267	4,000
Statutory demands/liabilities in dispute, not provided for	2,349,458	2,349,458
Reinsurance obligations to the extent not provided for in accounts	-	-
Others (see note (e) below)	13,925	13,925

Note :

- a) The Company has received adverse order on the issue of wrong availment of cenvat credit amounted to Rs 274,566 thousand for the period FY 2009 -10 to FY 2012-13. A penalty is also imposed on the said order of Rs 274,566 thousand excluding interest as applicable and not quantified in the order. The Company has filed an appeal with CESTAT against the same.
- b) The Company has received adverse order on the issue of wrong availment of cenvat credit on TP Pool amounted to Rs 462,837 thousand for the period FY 2011-12. A penalty is also imposed on the said order of Rs 462,837 thousand excluding interest as applicable and not quantified in the order. The Company has filed an appeal with CESTAT against the same.
- c) The Company has received adverse order on the issue of wrong availment of cenvat credit on Services by Motor Vehicle Dealers amounted to Rs 335,141 thousand for the period FY 2010-11 to 2015-16. A penalty is also imposed on the said order of Rs 224,504 thousand excluding interest as applicable and not quantified in the order. The Company has filed an appeal with CESTAT against the same. Show Cause Notice for the subsequent period upto June 2017 has been received amounting to Rs 305,439 thousand.
- d) The Company had disputed the demand raised by the income tax department for section 14A disallowance for Rs 367 thousand for A.Y. 2007-08 and Rs.2,621 thousand for A.Y. 2017-18 and penalty u/s 271(1)(c) for Rs.6580 thousand for A.Y.2008-09.
- e) Statutory bonus of Rs 13,925 thousand pursuant to retrospective amendment in the Bonus Act, 1965 for financial year 2014-15 have not been provided considering stay orders of Hon'ble Kerala High Court and Karnataka High Court.

Reliance General Insurance

2. According to the information available with the Company there are no dues (Previous Year Rs Nil) payable to Micro and Small Enterprises as defined under Micro, Small and Medium Enterprises Development Act, 2006 as at March 31, 2021.
3. There are no encumbrances to the assets of the company in and outside India.
4. The company has not invested any amount in real estate in the current financial period.
5. **Commitments**
 - i. There are no commitments made and outstanding for Loans in the current financial year (Previous year Rs Nil).
 - ii. The commitments made and outstanding for Investments are Rs 52,500 thousand (Previous year Rs 71,056 thousand).
 - iii. Estimated amount of commitment pertaining to contracts remaining to be executed in respect of fixed assets (net of advances) is Rs 198,807 thousand (Previous year Rs 76,991 thousand).
6. **Premium:**
 - i. All premiums net of reinsurance are written and received in India.
 - ii. Premium income recognised on "Varying Risk Pattern" is Nil. (Previous year Nil)

7. **Claims**

- i. Claims net of reinsurances are incurred and paid to claimants in/outside India as under:

(Rs in '000)

Particulars	For the year ended March 31, 2021	For the year ended March 31, 2020
In India	20,732,278	24,906,644
Outside India	85,941	78,824

- ii. There are no claims which are settled and unpaid for a period of more than six months as on the Balance Sheet date.
- iii. Ageing of gross claims outstanding is set out in the table below:

(Rs in '000)

Particulars	As at March 31, 2021	As at March 31, 2020
More than six months	25,713,668	24,213,863
Others	7,919,568	9,010,853

- iv. Claims where the claim payment period exceeds four years is Nil (Previous year Nil).

8. Investments

- i. Value of contracts in relation to investments for:

Particulars	As at March 31, 2021	As at March 31, 2020
Purchases where deliveries are pending	Nil	Nil
Sales where payment are overdue	Nil	Nil
Sales where deliveries are pending	110,866	375,982

- ii. Historical cost of investments valued at fair value on Balance Sheet date is Rs 7,113,507 thousand (Previous year Rs 7,458,007 thousand).

9. Employee Benefits

- i. Defined Contribution Plan: During the year, the Company has recognized Rs.162,127 thousand as expenses (Previous year Rs 160,984 thousand)
- ii. Defined Benefit Plan: The disclosure required under the Define benefit plan as per AS 15 for gratuity fund is provided below:

(Rs in '000)

Gratuity	For the period ended March 31,2021	For the Year ended March 31, 2020
I. Assumptions		
Discount Rate	6.33%	6.56%
Rate of Return on Plan Assets	6.33%	6.56%
Salary Escalation	7.00%	7.00%
II. Table Showing Change in Benefit Obligation		
Liability at the beginning of the Year	247,926	191,113
Interest Cost	16,264	12,919
Current Service Cost	36,886	23,474
Liability Transferred	2,741	620
In/Acquisitions		
Benefit Paid	(20,305)	(24,795)
Actuarial (Gain)/Loss on Plan Obligation	13,964	44,595
Liability at the end of the year	297,476	247,926
III. Tables of Fair value of Plan Assets		
Fair Value of Plan Assets at the beginning of the Year	238,159	186,267
Expected Return on Plan Assets	15,623	12,591

Reliance General Insurance

Gratuity	For the period ended March 31,2021	For the Year ended March 31, 2020
Contributions	24,936	74,969
Asset Transferred In/Acquisitions	2,741	620
Benefit Paid	(20,305)	(24,795)
Actuarial Gain/(Loss) on Plan Assets	24,935	(11,493)
Fair Value of Plan Assets at the end of the year	286,089	238,159
Total Actuarial (Gain)/Loss to be recognized	(10,971)	56,088
IV. Actual Return on Plan Assets		
Expected return on Plan Assets	15,623	12,591
Actuarial Gain/(Loss) on Plan Assets	24,935	(11,493)
Actual return on Plan Assets	40,558	1,098
V. Amount Recognised in the Balance Sheet		
Liability at the end of the year	297,476	247,926
Fair Value of Plan Assets at the end of the year	286,089	238,159
Difference	11,387	9,767
Amount Recognised in the Balance Sheet	11,387	9,767
VI. Expenses Recognised in the Income Statement		
Current Service Cost	36,886	23,474
Interest Cost	16,264	12,919
Expected Return on Plan Assets	(15,623)	(12,591)
Net Actuarial (Gain)/Loss to be recognized	(10,971)	56,088
Expense Recognised in P&L	26,556	79,890
VII. Amount Recognised in the Balance Sheet		
Opening Net Liability	9,767	4,846
Expense as above	26,556	79,890
Employers Contribution Paid	24,936	74,969
Closing Net Liability	11,387	9,767

Investment pattern of Gratuity Fund:

Particulars	Invested as on March 31,2021	Invested as on March 31,2020
Insurance Fund	286,089	238,159

As the gratuity fund is managed by Reliance Nippon Life Insurance Company.

Reliance General Insurance

Experience adjustments

(Rs in '000)

Particulars	For the Year ended March 31, 2021	For the Year ended March 31, 2020	For the Year ended March 31, 2019	For the Year ended March 31,2018	For the Year ended March 31,2017
Defined benefits obligations	297,476	247,926	191,113	159,624	129,889
Plan assets	286,089	238,159	186,267	152,491	127,280
Surplus/ (Deficit)	(11,387)	(9,767)	(4,846)	(7,133)	(2,609)
Experience adjustment for plan liabilities (Gain)/ Losses	7,120	24,270	23,455	21,660	16,558
Experience adjustment for plan Asset Gains/ (losses)	24,935	(11,493)	1,761	(1,314)	4,361

10. Deferred Taxes

The deferred tax assets and liabilities arising due to timing differences have been recognized in the financial statements as under:

(Rs in '000)

Particulars	As on March 31,2021	As on March 31,2020
Deferred Tax Asset		
Related to Fixed Assets	54,154	52,332
Related to Leave Encashment Provision	-	-
Long Term Employee Benefit	56,609	38,574
Provision for Doubtful Debt/Advances	417,894	423,215
Unabsorbed Depreciation	-	-
Total	528,657	514,121
DeferredTax Asset/(Liability)(Net)	528,657	514,121
Deferred Tax Expense/(Income) recognised in Profit and Loss A/c	-	-

The Company has Deferred Tax Asset in the form of disallowances under Income Tax Act .The Company has recognised Deferred Tax Asset of Rs 372,735 thousand in the books of accounts on conservative basis, excess Deferred Tax has not been recognised in the Books of Accounts.

11. Phantom Stock Option Scheme (PSOS)

(i) Details of vesting schedule and condition.

Phantom Stock Options granted under the Scheme would vest within not less than 1 year and not more than 5 years from the last date of vesting of such Phantom Stock Options. Vesting of Phantom Stock Options would be subject to continued employment with the Company and thus the Phantom Stock Options would vest on passage of time.

Reliance General Insurance

(ii) Options granted, forfeited and exercised are given below:

Particulars	No. of options	
	As at March 31, 2021	As at March 31, 2020
Outstanding at the beginning	783,081	1,456,751
Granted	Nil	Nil
Exercised	98,039	537,652
Lapsed/ Forfeited/Surrendered	Nil	136,018
Outstanding at the end	685,042	783,081
Exercisable	685,042	489,682

(iii) Detail of phantom share granted subject to the term and conditions as per Phantom stock scheme.

Particulars	
Date of Grant	October 15, 2015
Base Price Per Phantom Stock Option	Rs.122 (Post bonus Rs 61)
Appreciation per Phantom Stock Option	Excess of 'fair market of share on the date of exercise' determined in term of the Phantom Stock Option Scheme over the Base Price'
Formula for the valuation of the option	Booked value X Fixed Multiplier (3.5 times)
Exercise Period	a. In case of continuation of employment : Vested Phantom Stock Options can be exercised any time up to 3 year from the date of last vesting of Phantom stock Options; and b. In case of cessation of employment: Different periods depending on kind of cessation as per provision of the Phantom Stock Option scheme.
Settlement of Phantom Stock Options	Within 90 days from the date of exercise by cash.

(iv) The fair value of the options granted are with following assumptions:

Particulars	For the Year ended March 31, 2021	For the Year ended March 31, 2020
Discount rate	6.33%	6.56%
Expected Life	2 Years	3 Years

(v) The Company's liability towards the scheme is accounted for on the basis of an independent actuarial valuation. The valuation of the shares is done considering the Project Unit Credit Method and the progression of share price up to the exercise of the option. The total expense/(gain) recognised for the year ended March 31, 2021 is Rs.71,546 thousand (Previous year Rs 22,642 thousands).

12. Employee Stock Option Scheme (ESOP)

Reliance General Insurance Company Limited Employee Stock Option Scheme is in compliance with the SEBI ESOP Regulations and the Companies Act, 2013, and is accounted for in accordance with guidance notes issued by ICAI and the relevant accounting standards, further salient features in relation to the options granted in 2017 ,2018 , 2019 and 2020 are as follows:

Reliance General Insurance

Grant 2017 as on March 31,2021

Particulars	Details
Date of Grant	4 th August, 2017
Options granted	2,197,764 options
Pricing formula	Booked value X Fixed Multiplier (3.25 times)
Exercised during the year	Nil
Vested during the year	718,449 options
Exercise price of options (in Rs)	179 per option
Vesting period	The vesting period specified under RGICL ESOP is 4 Years
Options lapsed/ forfeited/ cancelled	345,432 options were lapsed/ forfeited/ cancelled.
Total number of options in force	1,852,332

Grant 2018 as on March 31,2021

Particulars	Details
Date of Grant	27 th April, 2018
Options granted	1,915,631 options
Pricing formula	Booked value X Fixed Multiplier (3.25times)
Exercised during the year	Nil
Vested during the year	829,114
Exercise price of options (in Rs)	198 per option
Vesting period	The vesting period specified under RGICL ESOP is 4 Years
Options lapsed/ forfeited/ cancelled	257,403 options were lapsed/ forfeited/ cancelled.
Total number of options in force	1,658,228

Grant 2019 as on March 31,2021

Particulars	Details
Date of Grant	28 th June,2019
Options granted	2,059,629 options
Pricing formula	Booked value X Fixed Multiplier (3.25 times)
Exercised during the year	Nil
Vested during the year	487,349
Exercise price of options (in Rs)	206 per option
Vesting period	The vesting period specified under RGICL ESOP is 4 Years
Options lapsed/ forfeited/ cancelled	110,234 options were lapsed/ forfeited/ cancelled.
Total number of options in force	1,949,395

Grant 2020 as on March 31,2021

Particulars	Details
Date of Grant	29 th April ,2020
Options granted	436,986 options
Pricing formula	Booked value X Fixed Multiplier (3.25 times)
Exercised during the year	Nil
Vested during the year	Nil
Exercise price of options (in Rs)	146 per option
Vesting period	The vesting period specified under RGICL ESOP is 4 Years
Options lapsed/ forfeited/ cancelled	Nil
Total number of options in force	436,986

Reliance General Insurance

The Company has chosen to account by the Intrinsic Value Method. The total expense recognized for the year arising from stock option plan as per Intrinsic Value Method is Nil (Previous Year Nil). There is no impact of fair value method on granted option, accordingly no change in earning per share.

13. Premium Deficiency Reserve

In accordance with Insurance Regulatory and Development Authority of India (Asset, Liabilities and Solvency Margin of General Insurance Business) Regulation, 2016, there is no liability towards premium deficiency at the Company level. The Premium Deficiency is calculated and duly certified by the Appointed Actuary of the Company.

14. Details of Outsourcing, Business Development and Marketing Support Expenses

(Rs in '000)

Particulars	For the Year ended March 31, 2021	For the Year ended March 31, 2020
Outsourcing Expenses Paid by the Company	1,648,983	1,630,507
Business Development	288,186	566,885
Marketing Support	8,759,208	6,255,144

15. Terrorism Pool

In accordance with the requirements of IRDAI, the company together with other insurance companies participates in the Terrorism Pool. This pool is managed by the General Insurance Corporation of India (GIC). Amount collected as terrorism premium in accordance with the requirements of the Tariff Advisory Committee (TAC) are ceded at 100% of the terrorism premium collected to the Terrorism Pool.

In accordance with the terms of the agreement, GIC retrocede to the company, terrorism premium to the extent of the company's share in the risk which is recorded as reinsurance accepted. Such reinsurance accepted is recorded based on quarterly statements received from GIC. The reinsurance accepted on account of terrorism pool has been recorded in accordance with the latest statement received from GIC

The Company has created liability to the extent of 50% of premium retro ceded to the company through reserve for unexpired risks.

16. India Nuclear Insurance Pool

In View of the passage of the civil liability for Nuclear Damage Act, 2010, GIC Re as Indian Reinsurer initiated the formation of the India Nuclear Insurance Pool (INIP) along with other domestic non-life insurance companies by pooling the capacity to provide insurance cover for nuclear risks. INIP is an unregistered reinsurance arrangement among its members i.e. capacity providers without any legal entity. GIC Re & 11 other non-life insurance companies are founder members with their collective capacity of ₹ 15,000,000 thousand. GIC Re is also appointed as the pool manager of the INIP. The business underwritten by the INIP will be retroceded to all the member companies including GIC Re in proportion of their capacity collated. Out of the total capacity of ₹ 15,000,000 thousand of the INIP the capacity provided by the company is ₹ 2,000 thousand.

Reliance General Insurance

In accordance with the terms of the agreement, GIC Re retrocede to the company to the extent of the company's share in the risk which is recorded as reinsurance accepted based on the half yearly statements received from GIC Re.

17. Contribution to Environment Relief Fund

For the year ended March 2021, the Company had collected Rs 1,898 thousand (Previous year Rs 1,819 thousand) towards Environment Relief Fund (ERF) for public liability policies and an amount of Rs 1,886 thousand (Previous year Rs 1,865 thousand) transferred to "United India Insurance Company Limited, Environment Fund Account" as per Notification of ERF scheme under the public liability Insurance Act, 1991 as amended, balance amount of Rs 212 thousand (Previous year Rs 11 thousand) is shown under current liabilities in schedule 13.

18. Contribution to Solatium Fund

In accordance with the requirements of the IRDAI circular dated March 18, 2003 and based on recommendations made at the General Insurance Council meeting held on February 4, 2005 and as per letter no. HO/MTD/Solatium Fund/2010/482 dated July 26, 2010 from the New India Assurance Co. Ltd (Scheme administrator), the Company has provided 0.1% of gross written premium on all motor third party policies (excluding reinsurance premium accepted on motor third party for commercial vehicles) towards contribution to the solatium fund.

19. Terms Of Borrowings

Gist of the terms of issue are as follows:

Series	A NCD 01 Type I
Type, Nature and Seniority of Instrument	Rated, listed, unsecured, subordinated, redeemable and non convertible debentures
Face Value (per security)	Rs 1,000 in thousand
Issue Size	Rs 23,00,000 in thousand
Issue Date / Date of Allotment	16 th August, 2016
Redemption Date	17 th August, 2026
Coupon Rate	9.10% per annum
Credit Rating	"BWR A+" by Brickwork and "CARE A" by CARE
Listing	Listed on WDM on BSE
Frequency of the Interest Payment	Annual

Maturity Pattern from the date of issue (Rs in '000)

Maturity Buckets	Borrowings
1 to 5 years	-
Above 5 years	2,300,000
Total	2,300,000

Reliance General Insurance

Pursuant to IRDAI circular no. IRDA/F&A/OFC/01/2014-15/115 dated August 4, 2017, and as required by Companies (Share Capital and Debentures) Rules 2014, the Company has created Debenture Redemption Reserve for Rs 15,972 thousand (Previous year Rs 63,889 thousands), thereafter no more Debenture Redemption Reserve is required to be created pursuant to amendment to the Companies (Share Capital and Debentures) Rules, 2014 dated 16th August 2019.

20. MAT credit entitlement amounting to Rs 1,123,181 thousand (Previous year Rs. 16,70,801 thousand) has been recognised as on balance sheet date as an asset based on the future economic benefits associated with it that will flow to the Company.

21. Leases

In respect of premises taken on operating lease, the lease agreements are generally mutually renewable/ cancellable by the lessor/lessee except for some premises.

Non - Cancellable Operating Lease

The total of future minimum lease rent payable under operating lease for premises & assets for each of the following periods:

(Rs in '000)

Particulars	For the Year ended March 31, 2021	For the Year ended March 31, 2020
Not later than one year	113,626	65,448
Later than one year and not later than five years	217,417	91,667
Later than five years	1,411	4,302

Lease payment debited to the Revenue account during the year Rs 244,420 thousand (Previous year Rs 240,536 thousand).

22. Sector wise business based on Gross Direct Premium

Particulars	For the Year ended March 31, 2021		For the Year ended March 31, 2020	
	GDP (Rs in '000)	% of GDP	GDP (Rs in '000)	% of GDP
Rural	26,239,476	31.57	19,181,043	25.69
Urban	56,863,324	68.43	55,469,365	74.31
Total	83,102,800	100.00	74,650,408	100.00

Reliance General Insurance

Particulars	For the Year ended March 31, 2021		For the Year ended March 31, 2020	
	GDP (Rs in '000)	No. of lives	GDP (Rs in '000)	No. of lives
Social Sector	25,585,071	7,095,572	17,818,232	2,369,241

23. Extent of risk retained and reinsured is set out below (excluding excess of loss and catastrophe reinsurance)

Particulars	For the Year ended March 31, 2021	For the Year ended March 31, 2020
	% of business written	% of business written
Risk Retained	46%	51%
Risk Reinsured	54%	49%

24. Managerial Remuneration:

(Rs in '000)

Particulars	For the Year ended March 31, 2021	For the Year ended March 31, 2020
Salaries	72,196	60,196
Contribution to Provident Fund and Superannuation	3,723	3,723
Provision for Gratuity and Leave Encashment	2,281	2,280

The managerial remuneration is in accordance with the approval accorded by a resolution of the Board of Directors, which has been approved by IRDAI as required under Section 34A of the Insurance Act, 1938.

The managerial remuneration in excess of Rs 15,000 thousand per annum for each managerial personnel has been charged to Profit & Loss Account.

25. Basis used for determining IBNR / IBNER and Valuation of Liabilities as at March 31, 2021

The liability for IBNR and IBNER as at March 31, 2021 has been estimated by Appointed Actuary as per the IRDA circular no. 11/IRDA/ACTL/IBNR/2005-06 dated 08th June, 2005 and Insurance Regulatory and Development Authority of India (Assets, Liabilities and Solvency Margin of General Insurance Business) Regulations, 2006.

For all lines of business, the estimation was carried out using past trends in the claims experience as indicated by paid claims chain ladder and incurred claims chain ladder approach.

Bornhuetter - Ferguson ,Frequency - Severity and Expected Ultimate Loss Ratio method of estimation was also applied for some lines as considered appropriate by the Appointed Actuary.

26. There are no amounts which are required to be transferred to the Investor Education and Protection Fund by the Company for the year ended March 31, 2021.

27. Provision in Investments held in IL&FS and Reliance Capital Group Companies:

(i) IL&FS

The Company has investments of Rs 349,922 thousand in secured debentures of IL&FS. As on 31st March, 2021, the Company is carrying provision of 75% of total investments amounting to Rs 262,441 thousand, which in the opinion of the management of the Company is considered appropriate as required to be made as per Prudential Norms for Income Recognition, Asset Classification and Provisioning issued under Insurance Regulatory & Development Authority of India's (IRDAI's) master circular on Preparation of Financial Statements via circular no. IRDA/F&I/CIR/F&A/231/10/2012 dated 05th October, 2012.

(ii) Reliance Capital Limited (RCL)

The Company has investments of Rs 1,299,411 thousands in Non-Convertible Debentures (NCD's) of Reliance Capital Limited (RCL), which have been classified as doubtful assets on and from 17th January 2021 based on Prudential Norms for Income Recognition, Asset Classification and Provisioning issued under Insurance Regulatory & Development Authority of India's (IRDAI's) master circular on Preparation of Financial Statements. The management have estimated the realisable value of the NCD's considering all the available current information with regard to RCL's asset monetisation and disinvestment plans, and formulated its own realistic assessment of the realisable value of RCL's key assets/investments based on appropriate valuation benchmarks. Based on such assessment, the company has, as a matter of prudence and abundant caution, created provision of 30% of total investments in RCL amounting to Rs 389,823 thousands and the management is confident of realisability of balance amount.

(iii) Reliance Home Finance Limited (RHFL)

The Company has investments of Rs 649,327 thousand in secured debentures of Reliance Home Finance Limited . During the year the Company has classified investments in RHFL as loss assets and have written off entire investment assets.

28. All the shares of the Company were transferred (in Demat form) from Reliance Capital Limited (RCL) to IDBI Trusteeship Services Limited ("ITSL"), upon invocation of Pledge by ITSL. However, the Company did not register the said transfer in the Register of Beneficial Owners of the Shares maintained under Section 6A of the Insurance Act, 1938. Securities Appellate Tribunal ("SAT") vide its order dated 27.01.2020 had inter-alia recorded that "ITSL is holding the pledged shares as a Custodian" and also directed that "so long as ITSL is holding RGICL shares in the capacity as a

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trustee/ custodian, it will not exercise any control over RGICL or make changes or have a say in the management or decision-making process of RGICL or exercise any voting rights in respect of the shares of RGICL". ITSL had filed an Appeal before SAT, seeking an order inter alia directing IRDAI to further direct RGICL to furnish to ITSL all documents, information, and details requested by ITSL for the purposes of enabling the due diligence exercise by the potential purchasers to consummate the sale of the RGICL Shares. SAT vide its final order dated December 18, 2020 directed RGICL and RCL to provide the requisite information/ documents to ITSL as desired by them within 4 weeks. The Company has filed an appeal before the Supreme Court against the SAT order dated December 18, 2020 requesting to set aside the same.

29. Reliance Health Insurance Limited (RHIL) had transferred all the Investments and balance lying in cash and bank account to the Company ("RGICL") on the appointed date, in compliance with the order issued by the Authority via Order no. IRDA/F&A/ORD/SOLP/200/11/2019 dated 06th November 2019.

From the appointed date, the Company has complied with directions issued by the Authority and has administrated funds received from RHIL as follows:

- The Company has kept all the assets and liabilities of RHIL separate from its general insurance business
- The Company has not issued any new policy on behalf of RHIL nor renewed any policy from RHIL portfolio. Policyholders of RHIL have also been provided opportunity and choice of portability of their policies to other insurers, including RGICL.
- Company has settled the claims and refunds of policyholder arising out of transferred RHIL's policyholders' portfolio. Below is the statement of position of portfolio since the appointed date.

Particulars	Rs in '000
Portfolio transferred from RHIL	1,06,131
Add:- Transfer of additional fund received from vendors of RHIL	1,249
Less:- Premium Refunds*	3,199
Less:- Claim Paid/Settled* (Gross Value)	13,175
Add:- Tax deducted at source on Claim Paid/Settled	83
Add:- Transfer of profit from redemption of Investments of RHI Funds	1,951
Balance as on March 31, 2021	93,040

*Includes cheques issued and not represented in bank till date

The Company has displayed the procedure for settlement of claims along with FAQ regarding servicing of RHIL's policyholders and copy of the IRDAI's Order on the website of the Company and on the notice board of all its offices and branches.

Further, the Company had submitted application to the Authority for its in-principle approval for amalgamation along with the request for extensions of application fees. However, IRDAI vide its letter ref: 410/F&A (NL)/Merger/RGI-RHI/2019-20/P1/296 dated December 24, 2020 has rejected the application due to non-payment of the application fees.

- 30.** In light of the Covid -19 outbreak and the information available upto the date of approval of these financial statements, the Company has assessed the impact of Covid -19 on its operations and financial statements. The assessment includes but is not limited to valuation of investments, valuation of policy related liabilities and solvency position of the company as at March 31, 2021. Further, there have been no material changes in the controls or processes followed in the financial closing process of the company. The company continues to closely monitor the implications of the second -wave of Covid-19 on its operations and financial statements which are dependent on emerging uncertain developments.
- 31.** The Code of Social Security, 2020 ('Code') relating to employee benefits during employment and post-employment benefits received Presidential assent in September 2020 and has been published in the Gazette of India. The Ministry of Labour and Employment has released draft rules ('Rules') for the code on November 13, 2020, the final Rules and the Effective date of the Code is awaited. The company will assess the impact of the Code once rules are notified and will record impact in the period when the Code becomes effective.
- 32.** As per IRDAI Circular No 005/IRDA/F&A/CIR/MAY-09 dated May 07, 2009, below table mentions the details of the penalty imposed by various regulators and Government authorities as on 31st March, 2021

(Rs in '000)

SI No.	Authority	Non-Compliance/ Violation	Penalty Awarded	Penalty Paid	Penalty Waived/ Reduced
1	Insurance Regulatory and Development Authority of India	None	Nil	Nil	Nil
		None	(Nil)	(Nil)	(Nil)
2	Service Tax Authorities/GST Authorities	Wrong availment of ineligible cenvat credit on exempt business.	1,057	1,057	Nil
		Wrong availment of ineligible cenvat credit on exempt business.	(698)	(698)	(Nil)
3	Income Tax Authorities	None	Nil	Nil	Nil
		None	(Nil)	(Nil)	(Nil)
4	Any other Tax Authorities	None	Nil	Nil	Nil
		None	(Nil)	(Nil)	(Nil)

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5	Enforcement Directorate/ Adjudicating Authority/ Tribunal or any Authority under FEMA	None None	Nil (Nil)	Nil (Nil)	Nil (Nil)
6	Registrar of Companies/ NCLT/CLB/ Department of Corporate Affairs or any Authority under Companies Act, 2013/1956	None None	Nil (Nil)	Nil (Nil)	Nil (Nil)
7	Penalty awarded by any Court/Tribunal for any matter including claim Settlement but excluding compensation	None None	Nil (Nil)	Nil (Nil)	Nil (Nil)
8	Securities and Exchange Board of India	None None	Nil (Nil)	Nil (Nil)	Nil (Nil)
9	Competition Commission of India	None None	Nil (Nil)	Nil (Nil)	Nil (Nil)
10	Any other Central/State/ Local Government/ Statutory Authority	None None	Nil (Nil)	Nil (Nil)	Nil (Nil)

(Previous year figures are in brackets)

33. As per IRDAI Master Circular on Unclaimed amount of policy holders reference no IRDA/F&A/CIR/Misc/282 /11/2020 dated 18th November ,2020, below table mention the age-wise analysis of unclaimed amount of the policyholders as on March 31, 2021.

(Rs in '000)

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Particulars	Total Amt	0-6 months	7-12 months	13-18 months	19-24 months	25-30 months	31-36 months	37-120 months	More than 120 months
a) Claim Settled but not paid to the policy holders /beneficiaries due to any reason except under litigation from the policyholders/ beneficiaries	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)
b)Sum due/payable to the policyholder/ beneficiaries on maturity or otherwise.	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)	Nil (Nil)
c) Any excess collection of premium/tax or any other charges which is refundable to the policyholders/ beneficiaries either as per the terms of the conditions of the policy or as per Law or as may be directed by the authority but not refunded so far.#	173,667 (154,212)	81315 (67,013)	5,982 (8,893)	12,397 (6,308)	9,328 (5,558)	6,418 (6,148)	5,895 (3,854)	52,332 (56,438)	Nil (Nil)
d)Cheques issued but not encashed by the policyholder/ beneficiaries.#	726,971 (711,510)	45,534 (173,271)	138,223 (45,147)	41,762 (44,119)	39,733 (23,933)	40,238 (25,159)	20,329 (32,183)	401,152 (367,698)	Nil (Nil)

(Previous year figures are in brackets)

#Interest Accrued on Unclaimed amount is allocated proportionately under respective above-mentioned particulars.

Further, as per the Circular no IRDA/F&A/CIR/Misc/282 /11/2020 dated 18th November ,2020 the details of unclaimed amounts and investment income thereon are as follows:

(Rs in '000)

Particulars	Current Year		Previous Year	
	Policy Dues	Income Accrued	Policy Dues	Income Accrued
Opening Balance	7,37,992	1,27,732	6,33,927	90,812
Add : Amount Transferred to Unclaimed amount	6,18,409	-	3,90,741	-
Add: Cheques issued out of the Unclaimed amount but not encashed by the policyholders (To be included only when the cheques are stale)	-	-	-	-
Add: Investment Income	-	23,637	-	43,788
Less: Amount paid during the Year	5,61,114	1,925	2,65,400	305
Less:Amount transferred to SCWF	38,856	5,238	21,278	6,563
Closing balance of Unclaimed amount	7,56,431	1,44,206	7,37,990	1,27,732

Reliance General Insurance

34. As per the requirement of Accounting Standard 18 'Related Party Disclosures' as notified by the Companies(Accounting Standard) Rules, 2006 the following are the list of related parties with the relationship.

1. **List of related parties* :**

Holding Company	
Reliance Capital Limited	
Subsidiary of Holding Company	
1	Reliance Capital Pension Fund Limited
2	Reliance Nippon Life Insurance Company Limited
3	Reliance Health Insurance Limited
4	Reliance Commercial Finance Limited
5	Reliance Securities Limited
6	Reliance Commodities Limited
7	Reliance Financial Limited
8	Reliance Wealth Management Limited
9	Reliance Money Solutions Private Limited
10	Reliance Money Precious Metals Private Limited
11	Reliance Exchangenext Limited
12	Reliance Corporate Advisory Services Limited
13	Quant Capital Private Limited
14	Quant Broking Private Limited
15	Quant Securities Private Limited
16	Quant Investment Services Private Limited
17	Gulfoss Enterprises Private Limited
18	Reliance Underwater Systems Private Limited
Key managerial personnel	
19	Mr. Rakesh Jain (ED & CEO)

* As certified by the management

2. **Transactions during the year with related parties**

(Rs in '000)

S.No	Name of the Related Party	Relationship	Nature of transaction	For the Period ended 31st March ,2021	For the Period ended 31st March ,2020
1	Reliance Capital Limited	Holding Company	Premium Received (net of refund)	12,496	16,212
			Management fees paid	60,000	60,000
			Reimbursement paid for IT services	20,587	28,767
			Dividend Payment	-	1,25,775
			Interest Income accrue on debentures/bonds	-	58,865
			Interest Income reversed on debentures/bonds	-	61,458
			Interest Income received on debentures/bonds	-	38,132

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S.No	Name of the Related Party	Relationship	Nature of transaction	For the Period ended 31st March ,2021	For the Period ended 31st March ,2020
			Investments in Debentures/Bonds	12,99,412	12,99,412
			Provision for doubtful debts against Investments in Debentures/Bonds	3,89,823	1,29,941
			Outstanding balance in Customer Deposit Account	35,004	40,441
			Reimbursement received towards DRHP filling fees	-	31,749
			Sale of fixed assets	-	18
			Creditors	-	60,204
2	Reliance Securities Limited	Fellow Subsidiary	Premium Received (net of refund)	11,661	19,163
			Commission paid	1,547	3,322
			Purchase of Biometric Device	-	104
			Reimbursement received for expenses(Rent,Communication, Electricity,canteen expenses)	104	144
			Brokerage paid for stock exchange trading	359	344
			Outstanding balance in Customer Deposit Account	1,533	14,795
			Creditors	-	508
			Debtors	64	-
3	Reliance Nippon Life Insurance Company Limited (formerly Reliance Life Insurance Company Limited)	Fellow Subsidiary	Premium Received (net of refund)	70,134	74,118
			Group Term Insurance Paid	10,572	12,955
			Reimbursement received for expenses(Rent,Communication, Electricity,canteen expenses)	-	12
			Transaction of Sale of Security	-	2,66,376
			Debtors	5,386	5,386
			Outstanding balance in Customer Deposit Account	2,837	41,673
4	Reliance Wealth Management Limited	Fellow Subsidiary	Premium Received (net of refund)	145	2,396
			Outstanding balance in Customer Deposit Account	-	873
5	Reliance Money Solutions Private Limited	Fellow Subsidiary	Premium Received (net of refund)	63	211
			Outstanding balance in Customer Deposit Account	113	5

Reliance General Insurance

S.No	Name of the Related Party	Relationship	Nature of transaction	For the Period ended 31st March ,2021	For the Period ended 31st March ,2020
6	Reliance Health Insurance Limited	Fellow Subsidiary	Premium Received (net of refund)	226	6,082
			Outstanding balance in Customer Deposit Account	19	1,009
			Reimbursement received for expenses(Rent,Communication, Electricity,canteen expenses)	-	630
			Surplus available to RHIL	93,035	98,454
			Debtors	-	1,817
7	Reliance Commodities Limited	Fellow Subsidiary	Premium Received (net of refund)	505	736
			Outstanding balance in Customer Deposit Account	151	542
8	Reliance Financial Limited	Fellow Subsidiary	Premium Received (net of refund)	754	352
			Outstanding balance in Customer Deposit Account	29	134
9	Reliance Capital Pension Fund Limited	Fellow Subsidiary	Premium Received (net of refund)	-	142
			Outstanding balance in Customer Deposit Account	68	68
10	Reliance Commercial Finance Limited (formerly Reliance Gilts Limited)	Fellow Subsidiary	Premium Received (net of refund)	2,158	3,092
			Reimbursement paid for expenses:- (Rent, Communication, Electricity, Professional fees, Maintenance Charges)	1,812	8,936
			Reimbursement received for expenses(Rent,Communication, Electricity,Car rental)	1,123	5,079
			Creditors	-	806
11	Nippon Life India Trustee Limited (Formerly Reliance Capital Trustee Co. Limited (ceased w.e.f. September 27, 2019))	Fellow Subsidiary	Premium Received (net of refund)	-	9,250
12	Mr.Rakesh Jain	Key Managerial Personnel (includes relatives of KMP's)	Remuneration	78,200	66,200
			Premium Received (net of refund)	60	65

Reliance General Insurance

- a) Expenses incurred towards public utilities services such as telephone and electricity charges have not been considered for related party transaction.
- b) Claim paid to employees against Group Medical Policies and Group Personal Accident Policies have not been considered for related party transaction.
- c) Transaction amount consider above are excluding taxes.

37. Segment Information for the year ended on March 31,2021

- a. Revenue and expenses have been identified to a segment on the basis of relationship to the operating activities of the segment. Revenue and expenses, which relate to enterprise as a whole and are not allocable to a segment on reasonable basis, have been disclosed as "Unallocable".
- b. Segment assets and segment liabilities represent assets and liabilities in respective segments. Investments, tax related assets and other assets and liabilities that cannot be allocated to a segment on reasonable basis have been disclosed as "Unallocable"

(Rs in '000)

Particulars	Fire	Marine Cargo	Marine Hull	Motor -OD	Motor -TP	Motor	Employer Liability	Public Liability
Segment Revenues								
Earned Premium								
2020-21	24,36,483	1,01,818	6,417	80,47,772	1,22,78,235	2,03,26,007	1,93,852	1,35,635
2019-20	16,75,581	62,258	1,750	92,41,177	1,23,90,441	2,16,31,618	1,53,292	1,55,737
Investment income								
2020-21	3,53,346	28,609	795	7,46,492	65,08,165	72,54,657	38,338	33,345
2019-20	3,30,499	22,938	781	6,96,062	58,51,952	65,48,014	31,858	28110
Misc Income								
2020-21	(37)	12	-	2,232	-	2,232	-	-
2019-20	-	-	-	2,313	-	2,313	-	-
Contribution from Shareholders Funds towards Excess EOM								
2020-21	-	-	-	7,06,510	12,16,674	19,23,184	-	-
2019-20	-	-	-	3,43,966	5,01,196	8,45,162	-	-
Total								
2020-21	27,89,792	1,30,439	7,212	95,03,006	2,00,03,074	2,95,06,080	2,32,190	1,68,980
2019-20	20,06,080	85,196	2,531	1,02,83,518	1,87,43,589	2,90,27,107	1,85,150	1,83,847
Segment Expenses								
Claims								
2020-21	13,62,930	1,37,733	6,551	49,80,812	1,06,47,796	1,56,28,608	1,31,357	(8,541)
2019-20	6,25,809	68,984	1,050	63,54,945	1,19,51,778	1,83,06,723	1,06,297	72,218
Commission								
2020-21	(1,82,974)	(9,129)	(5,703)	17,39,571	(20,17,351)	(2,77,780)	25,316	14,735
2019-20	(6,09,529)	(34,052)	2,951	11,55,530	(19,31,131)	(7,75,601)	18,723	17,728

Reliance General Insurance

Particulars	Fire	Marine Cargo	Marine Hull	Motor -OD	Motor -TP	Motor	Employer Liability	Public Liability
Premium Deficiency								
2020-21	-	-	-	-	-	-	-	-
2019-20	-	-	-	-	-	-	-	-
Management Expenses								
2020-21	11,84,600	53,812	(1,447)	41,10,588	62,16,228	1,03,26,816	93,583	59,222
2019-20	6,49,645	30,028	4,017	33,30,072	48,52,273	81,82,345	75,606	77,352
Total								
2020-21	23,64,556	1,82,416	(599)	1,08,30,971	1,48,46,673	2,56,77,644	2,50,256	65,416
2019-20	6,65,925	64,960	8,018	1,08,40,546	1,48,72,920	2,57,13,467	2,00,626	1,67,298
Net Profit/loss								
2020-21	4,25,236	(51,977)	7,811	(13,27,965)	51,56,401	38,28,436	(18,066)	1,03,564
2019-20	13,40,156	20,237	(5,488)	(5,57,028)	38,70,669	33,13,640	(15,476)	16,548
Unallocated items								
Investment income								
2020-21								
2019-20								
Provision/ (Other income)								
2020-21								
2019-20								
Expenses								
2020-21								
2019-20								
Net Profit before tax								
2020-21								
2019-20								
Income tax								
2020-21								
2019-20								
MAT Credit								
2020-21								
2019-20								
Net profit after tax								
2020-21								
2019-20								
Assets								
Segment Assets								
2020-21								
2019-20								
Unallocated Assets								
Policyholder Fund								

Reliance General Insurance

Particulars	Fire	Marine Cargo	Marine Hull	Motor -OD	Motor -TP	Motor	Employer Liability	Public Liability
2020-21								
2019-20								
Shareholders Fund								
2020-21								
2019-20								
Total								
2020-21								
2019-20								
Liabilities								
Segment Liabilities								
2020-21	33,94,992	3,54,792	6,147	92,17,056	7,66,15,715	8,58,32,771	4,28,613	2,72,194
2019-20	24,65,931	2,10,773	9,430	71,00,561	6,26,74,943	6,97,75,503	3,25,553	3,00,158
Unallocated Liabilities								
Policyholder Fund								
2020-21								
2019-20								
Shareholders Fund								
2020-21								
2019-20								
Total								
2020-21								
2019-20								

Particulars	Engineering	Aviation	Personal Accident	Health	Weather and Crop Insurance	Other Miscellaneous	Total Enterprise
Segment Revenues							
Earned Premium							
2020-21	3,45,116	49,005	3,24,382	67,98,879	56,03,273	2,90,264	3,66,11,131
2019-20	3,42,649	10,138	3,30,912	1,21,53,268	38,64,865	4,04,034	4,07,86,102
Investment income							
2020-21	62,439	2,668	80,645	5,83,520	4,26,398	40,563	89,05,323
2019-20	67,136	781	75,575	5,94,199	3,32,190	6218	80,38,299
Misc Income							
2020-21	327	-	-	21	-	5,314	7,869
2019-20	495	-	-	-	-	4,978	7,786
Contribution from Shareholders Funds towards Excess EOM							
2020-21	-	-	39,053	6,23,611	-	-	25,85,848

Reliance General Insurance

Particulars	Engineering	Aviation	Personal Accident	Health	Weather and Crop Insurance	Other Miscellaneous	Total Enterprise
2019-20	-	-	32,576	5,63,664	-	-	14,41,402
Total							
2020-21	4,07,882	51,673	4,44,080	80,06,031	60,29,671	3,36,141	4,81,10,171
2019-20	4,10,280	10,919	4,39,063	1,33,11,131	41,97,055	4,15,229	5,02,73,589
Segment Expenses							
Claims							
2020-21	69,274	33,016	1,78,450	65,14,720	49,95,317	84,840	2,91,34,255
2019-20	2,41,399	4,599	2,27,958	1,09,27,816	32,47,955	2,88,422	3,41,19,230
Commission							
2020-21	49,847	(4,774)	(9,924)	2,47,416	(16,58,769)	10,392	(18,01,347)
2019-20	60,630	(209)	39,301	2,44,457	(10,83,846)	(84,930)	(22,04,377)
Premium Deficiency							
2020-21	-	-	-	-	-	-	-
2019-20	-	-	-	-	-	-	-
Management Expenses							
2020-21	1,47,015	21,393	1,58,526	25,68,198	10,84,049	1,25,002	1,58,20,769
2019-20	1,66,173	5,190	1,72,805	33,00,761	11,93,430	1,81,900	1,40,39,252
Total							
2020-21	2,66,136	49,635	3,27,052	93,30,334	44,20,597	2,20,234	4,31,53,677
2019-20	4,68,202	9,580	4,40,064	1,44,73,034	33,57,539	3,85,392	4,59,54,105
Net Profit/loss							
2020-21	1,41,746	2,038	1,17,028	(13,24,303)	16,09,074	1,15,907	49,56,494
2019-20	(57,921)	1,338	(1,001)	(11,61,902)	8,39,516	29,836	43,19,484
Unallocated items							
Investment income							
2020-21							18,21,641
2019-20							12,41,503
Provision/ (Other income)							
2020-21							(7,505)
2019-20							4,39,470
Expenses							
2020-21							35,60,202
2019-20							21,27,689
Net Profit before tax							
2020-21							32,25,439
2019-20							29,93,828
Income tax							
2020-21							5,96,635
2019-20							5,53,898
MAT Credit							
2020-21							5,47,620
2019-20							(1,53,686)

Reliance General Insurance

Particulars	Engineering	Aviation	Personal Accident	Health	Weather and Crop Insurance	Other Miscellaneous	Total Enterprise
Net profit after tax							
2020-21							20,81,184
2019-20							25,93,616
Assets							
Segment Assets							
2020-21							Nil
2019-20							Nil
Unallocated Assets							
Policyholder Fund							
2020-21							12,15,87,720
2019-20							10,20,68,127
Shareholders Fund							
2020-21							3,31,67,497
2019-20							2,57,96,651
Total							
2020-21							15,47,55,217
2019-20							12,78,64,778
Liabilities							
Segment Liabilities							
2020-21	4,38,585	42,470	8,47,959	53,65,397	48,28,622	3,15,910	10,21,28,453
2019-20	5,78,162	9,811	7,94,242	58,80,624	35,27,030	5,18,157	8,43,95,375
Unallocated Liabilities							
Policyholder Fund							
2020-21							1,92,39,480
2019-20							1,76,72,747
Shareholders Fund							
2020-21							3,33,87,285
2019-20							2,57,96,657
Total							
2020-21							15,47,55,217
2019-20							12,78,64,778

Notes:

- a. Segment Reporting is made as per the modification prescribed by the Insurance Regulatory and Development Authority of India Regulations wherein details are to be given for fire, marine cargo, smarine hull and ten classes of miscellaneous insurance.
- b. Since the company's entire business is conducted within India, there are no reportable geographical segments as on the balance sheet date

Reliance General Insurance

38. Summary of Financial Results

(Rs in '000)

Particulars	FY 2020-21	FY 2019-20	FY 2018-19	FY 2017-18	FY 2016-17
Operating Results					
Gross Direct Premiums	8,31,02,800	7,46,50,408	6,19,10,264	5,06,90,787	3,93,53,496
Net Earned Premium	3,66,11,131	4,07,86,102	3,53,22,495	2,85,56,607	2,08,89,488
Income From Investment	89,05,322	80,38,299	62,09,025	51,66,542	51,11,001
Contribution from Shareholders Funds towards Excess EOM	25,85,848	14,41,402	-	-	0
Other Income	7,869	7,786	29,651	6,895	5,527
Total Income	4,55,24,322	5,02,73,589	4,15,61,171	3,37,30,044	2,60,06,016
Commission (Net) including Brokerage	(18,01,347)	(22,04,377)	(1,18,063)	(5,75,732)	-16,90,836
Operating Expenses	1,58,20,769	1,40,39,252	97,46,997	88,93,935	79,41,035
Net Incurred Claims (Including Premium Deficiency Reserve)	2,91,34,255	3,41,19,230	3,03,13,037	2,41,91,365	1,92,41,407
Change in unexpired risk reserve	(54,56,190)	14,49,871	(15,92,222)	(30,78,852)	-14,23,980
Operating Profit/(Loss)	49,56,493	43,19,484	16,19,200	12,20,476	5,14,410
Non Operating Results				12	
Total Income under Shareholder's Account	23,17,852	12,71,629	11,36,051	8,96,494	10,02,110
Profit/(Loss) before tax	32,25,439	29,93,828	21,20,227	16,50,033	13,03,436
Provision for tax :					
Current Tax (including earlier year tax)	5,96,635	5,53,898	5,44,195	4,22,139	2,88,735
Deferred Tax	-	-	-	-	-
MAT Credit	5,47,620	(1,53,686)	(5,44,195)	(4,22,139)	(2,88,735)
Profit/(Loss) after tax	20,81,184	25,93,616	21,20,227	16,50,033	13,03,436
Miscellaneous					
Policyholders' Account					
Total Funds	10,80,59,889	9,36,34,685	8,01,36,966	9,06,24,406	5,63,08,306
Total Investments	10,80,59,889	9,36,34,685	8,01,36,966	9,06,24,406	5,63,08,306
Yield on Investments	9%	9%	8%	8%	10%
Shareholders' Account					
Total Funds	2,22,73,614	1,45,81,294	1,38,80,270	1,15,90,846	1,09,34,351
Total Investments	2,22,73,614	1,45,81,294	1,38,80,270	1,15,90,846	1,09,34,351
Yield on Investments	9%	9%	8%	8%	10%
Paid up Equity Capital	25,15,499	25,15,499	25,15,499	25,15,499	12,57,750
Net Worth*	2,05,42,919	1,84,61,735	1,60,19,747	1,40,51,148	1,24,76,805
Total Assets	15,47,55,218	12,78,64,778	10,78,47,573	12,51,11,473	7,67,25,663
Yield on total Investments	9%	9%	8%	8%	10%
Basic Earnings Per Share(Rs.)	8.27	10.31	8.43	6.56	5.18
Book Value Per Share (Rs.)	81.67	73.39	63.68	55.86	49.97
Total Dividend (excluding dividend tax)	-	1,25,775	1,25,775	62,887	-
Dividend Per Share (Rs.)	-	0.50	0.50	0.50	-

* Net Worth= Share Capital + Reserve & Surplus + Share Application Money Pending for allotment
- (Miscellaneous Expenditure + Debit Balance in Profit and Loss Account)

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39. Financial Ratios:

Class	FY	Gross Direct Premium Growth Rate	Net Retention Ratio	Net Commission Ratio	Underwriting Balance Ratio
Fire	2021-20	25%	29%	-7%	0.03
	2019-20	61%	19%	-43%	0.60
Marine Cargo	2021-20	-18%	17%	-7%	-0.79
	2019-20	47%	7%	-52%	-0.04
Marine Hull	2021-20	-52%	-2%	210%	1.09
	2019-20	121%	3%	46%	-3.58
Motor OD	2021-20	9%	76%	17%	-0.35
	2019-20	-8%	70%	14%	-0.17
Motor TP	2021-20	19%	67%	-13%	-0.21
	2019-20	23%	65%	-16%	-0.20
Motor Total	2021-20	15%	70%	-1.1%	-0.26
	2019-20	9%	67%	-3.7%	-0.19
Employer Liability	2021-20	31%	95%	11%	-0.29
	2019-20	33%	95%	11%	-0.31
Public Liability	2021-20	3%	45%	11%	0.52
	2019-20	19%	57%	10%	-0.07
Engineering	2021-20	35%	24%	15%	0.23
	2019-20	24%	34%	17%	-0.36
Aviation	2021-20	48%	18%	-10%	-0.01
	2019-20	63%	6%	-2%	0.06
Personal Accident	2021-20	-7%	71%	-3%	-0.01
	2019-20	2%	72%	9%	-0.33
Health	2021-20	-39%	79%	3%	-0.37
	2019-20	38%	78%	2%	-0.19
Other Miscellaneous	2021-20	-22%	64%	4%	0.26
	2019-20	35%	69%	-21%	0.06
Weather and Crop	2021-20	44%	22%	-30%	0.21
	2019-20	17%	22%	-28%	0.13
Total	2021-20	11%	50%	-4%	-0.18
	2019-20	21%	52%	-6%	-0.13

40. Earnings per share information:

Particulars	For the Year ended March 31, 2021	For the Year ended March 31, 2020
Profit/(Loss) available to equity shareholders (Rs in '000)	2,081,184	2,593,616
Weighted Average number of equity shares outstanding for Basic Earning Per Share	251,549,920	251,549,920
Basic Earning Per Share(Rs.)	8.27	10.31
Weighted Average number of equity shares considered for Diluted Earning Per Share	25,32,45,586	252,515,188
Diluted Earning Per Share (Rs.)	8.22	10.27

41. Other Ratios:

Ratio	Basis	For the Year ended March 31, 2021	For the Year ended March 31, 2020
Gross Direct Premium to Net worth Ratio	Gross direct premium for current year divided by Net Worth	4.05	4.04
Growth Rate of Net worth	Change in Net Worth during the year divided by net worth as at previous balance sheet Date	11%	15%
Expenses of Management to Gross Direct Premium	Expenses of Management (operating expenses related to insurance business plus direct commission paid divided by gross direct premium)	24%	24%
Expenses of Management to Net written premium ratio	Expenses of Management (operating expenses related to insurance business plus direct commission paid divided by Net written premium)	48%	45%
Net Incurred Claims to Net Earned Premium	Net Incurred Claims divided by Net Earned Premium	80%	84%

Reliance General Insurance

Ratio	Basis	For the Year ended March 31, 2021	For the Year ended March 31, 2020
Combined Ratio	Net Incurred Claims divided by Net Earned Premium plus expenses of management (including net commission) divided by Net written premium	113%	114%
Technical Reserves to Net Premium Ratio	Reserve for un-expired risks plus premium deficiency reserve plus reserve for outstanding claims(including IBNR and IBNER) divided by net premium	2.26	1.98
Operating Profit Ratio	Underwriting profit/loss divided by net premium	14%	11%
Liquid Assets to Liabilities Ratio (times)	Liquid assets(short term investment plus short term loan plus cash and bank balances of the insurer) divided by policyholders liabilities(claims outstanding plus reserve for unexpired risk and premium deficiency)	0.25	0.30
Net Earnings Ratio	Profit after tax divided by net premium	5%	7%
Return on networth ratio	Profit after tax divided by net worth	10%	14%
Gross NPA Ratio	Gross NPA/Total Investment Assets	1.26%	2.10%
Net NPA Ratio	Net NPA/Net Investment Assets	0.77%	1.69%

Note:

The above ratios have been calculated as per IRDAI Master Circular IRDA/F&I/CIR/F&A/231/10/2012 dated October 5th, 2012 and Corrigendum on Master Circular IRDA/F&I/CIR/F&A/126/07/2013 dated July 3rd, 2013.

42. Solvency Margin

(Rs in '000)

Particulars	As at 31 st March ,2021	As at 31 st March ,2020
Required solvency margin under IRDAI Regulations (A)	12,570,759	12,396,421
Available solvency margin (B)	20,784,512	18,837,808
(C) Solvency ratio actual (times)(B/A)	1.65	1.52

43. Additional ratios required as per Clause 52(4) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Ratio	For the Year ended March 31, 2021	For the Year ended March 31, 2020
Debt Equity Ratio	0.11	0.12
Debt Service Coverage Ratio	16.17	14.40
Interest Service Coverage Ratio	16.17	14.40

44. Corporate Social Responsibility (CSR):

As per provisions of Section 135 of the Companies Act, 2013, the Company is required to provide and spend an amount Rs 45,090 thousand (Previous Year Rs. 33,828 thousand) on the Corporate Social Responsibility (CSR) activities. Out of which, amount of Rs.53,368 thousand (Previous Year Rs 25,566) has been spent during the year including Rs. 8,262 related to previous year.

(Rs in '000)

S.No.	Particulars	In Cash	Yet to be paid in Cash	Total
(i)	Construction/acquisition of any asset	- (-)	- (-)	- (-)
(ii).	On purposes other than (i) above	45,090 (25,566)	- (-)	45,090 (25,566)

(Previous year figures are in brackets)

45. In accordance with the Insurance Regulatory and Development Authority of India (Expenses of Management of Insurers transacting General or Health Insurance Business) Regulations, 2016, Company's expenses of management are within the allowable limit on overall level and operating expenses of Rs 2,585,848 thousand is in excess of segmental limits pertaining to below segments, which are reduced proportionately from each expenditure head and are borne by the shareholders

Segments	Rs in '000
Health Retail	253,855
Health Group	408,809
Motor	1,923,184

Reliance General Insurance

46. Forward contracts entered and outstanding as on March 31, 2021 is Nil (Previous year Nil)
47. The Company does not have any long term contracts including derivatives contracts wherein the Company is required to make provision towards any foreseeable losses.
48. Pursuant to Insurance Regulatory and Development Authority of India circular no. IRDA/F&A/GDL/CG/100/05/2016 dated 18th May, 2016 on Corporate Governance Guidelines, Details of additional work other than statutory audit are disclosed below:-

(Rs in '000)

Name of the Statutory Audit Firm	Particulars	For the Year ended March 31, 2021	For the Year ended March 31, 2020
Pathak H.D. & Associates LLP	Certification Work	305	465
Uttam Abuwala Ghosh & Associates	Certification Work	300	500

49. For the year ended March 31,2021 the amount of per share dividend recognised as distributable to equity shareholders is Rs 0.04 (March 31,2020 Rs Nil).The dividend proposed by the Board of Directors is subject to the approval of the shareholders in the ensuing Annual General Meeting and if approved would result in a cash outflow of approximately Rs 10,062 thousands .
50. Prior year figures have been reclassified, wherever necessary, to confirm to current year presentation.

Regrouped in for the period ended March 31,2020				
Nature of Income	New grouping	Rs. (in'000)	Old Grouping	Rs. (in'000)
Investment Income from Pool (Terrorism & Nuclear)	Investment Income from Pool (Terrorism & Nuclear)		Interest, Dividend & Rent – Gross	
	Revenue Account under Fire segment	55,122	Revenue Account under Fire segment	1,970
	Revenue Account under Miscellaneous segment	10,794	Revenue Account under Marine segment	170
			Revenue Account under Miscellaneous segment	54,894
			Profit & Loss Account	8,882
Contribution to Policyholders Funds towards Excess EOM	Profit & Loss Account	1,441,402	Operating Expenses related to Insurance Business Revenue Account under Miscellaneous segment	1,441,402

Reliance General Insurance

As per our audit report of even date attached.

For and on behalf of the Board of Directors

For Uttam Abuwala Ghosh & Associates

Chartered Accountants (FRN. 111184W)

Ajaysingh Chauhan

Partner,
Membership No.137918

Dr.Thomas Mathew

Director(DIN:05203948)
Place:Gurugram

Mr. Rahul Sarin

Director (DIN : 02275722)
Place:Gurugram

For Pathak H D & Associates LLP

Chartered Accountants
(FRN.107783W/W100593)

Rakesh Jain

Executive Director & CEO
(DIN:03645324)
Place:Mumbai

Hemant K. Jain

Chief Financial Officer

Vishal D.Shah

Partner
Membership No.119303

Mohan Khandekar

Company Secretary &
Chief Compliance officer
(Membership No.A8515)

Place: Mumbai

Date 07th May ,2021